

VORWERK DIGITAL

EMBRACE THE DIGITAL HOME

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Three Types of Presentations

Digital is happening

Why?

Everything will be digital

What?

Execution is the key

How?

Three Types of Presentations

Digital is happening

Why?

Everything will be digital

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Execution is the key

How?

Before we start...

Thermomix

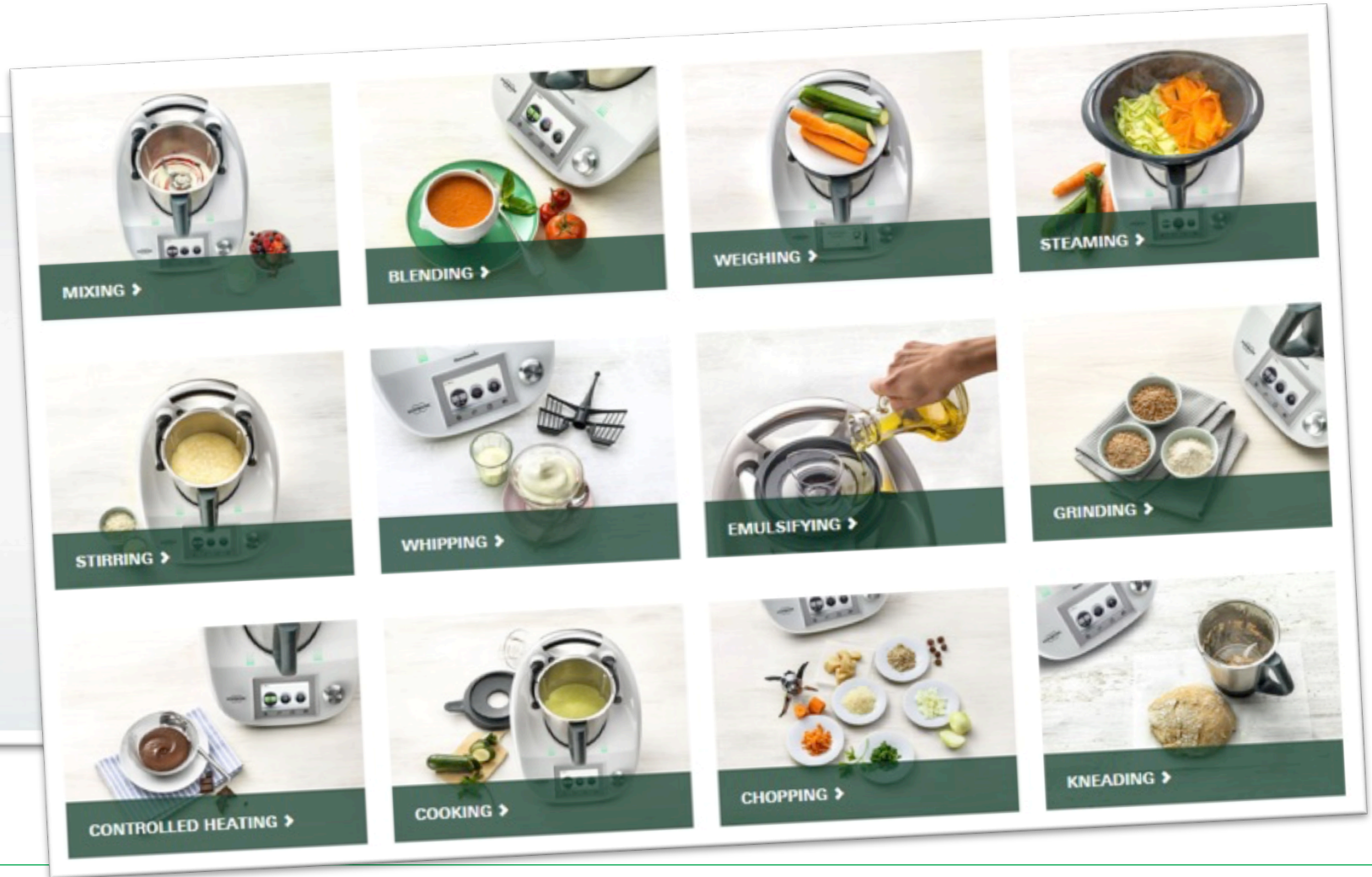
50 YEARS

of

PRODUCT EXPERIENCE



Thermomix TM5



Direct Selling

*Personal demonstration in your home,
organized by someone you trust,
to experience the product
with all your senses.*

The Moments of Truth

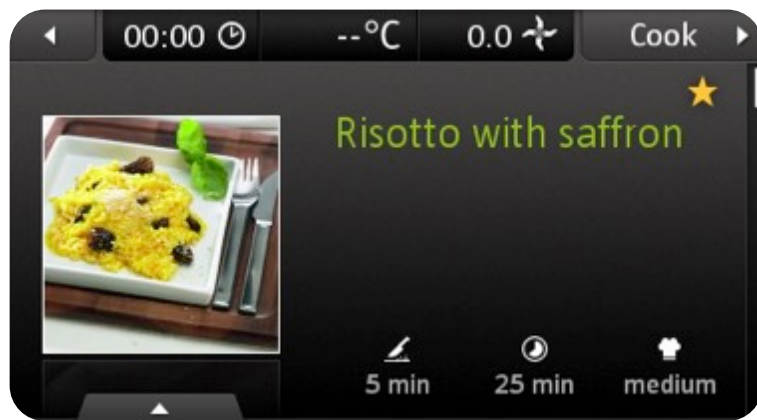
When You Choose
&
When You Use

*Higher Usage
Higher Satisfaction
More Recommendations*

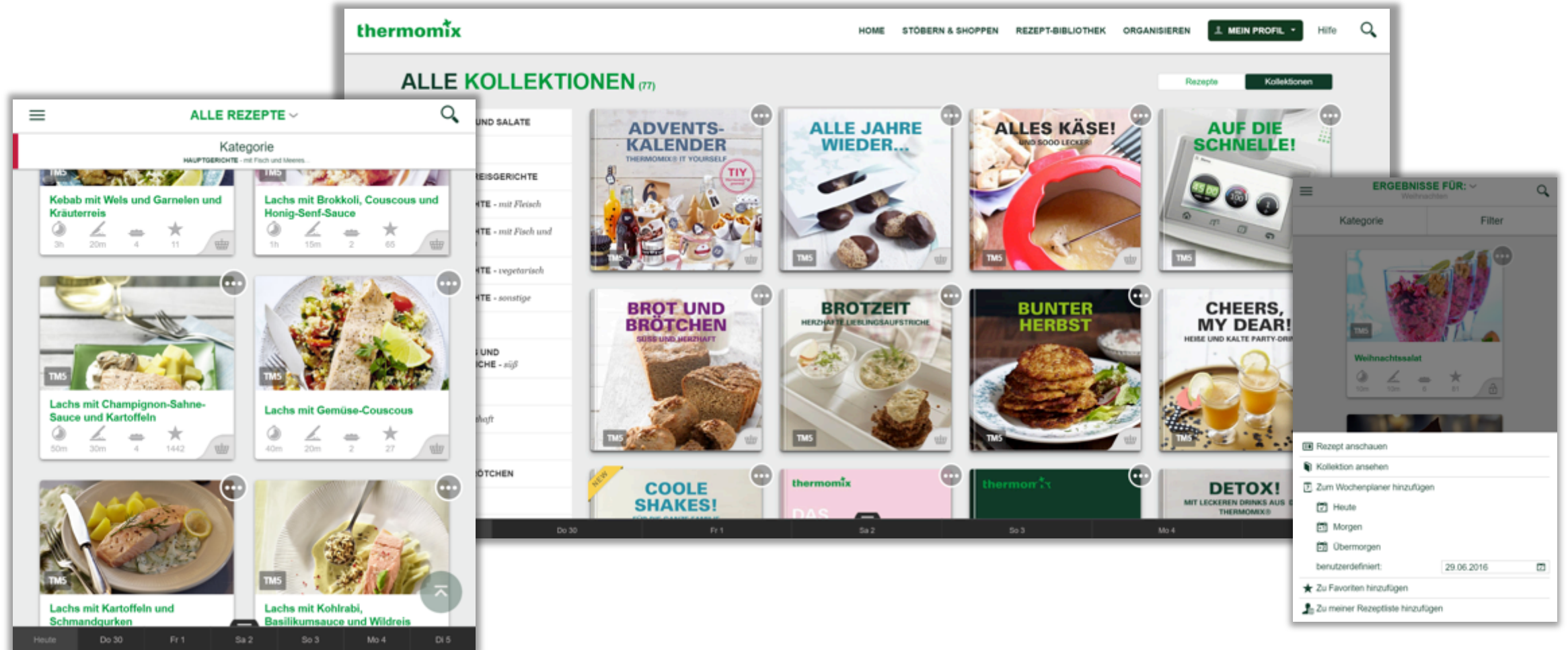
Digital Product



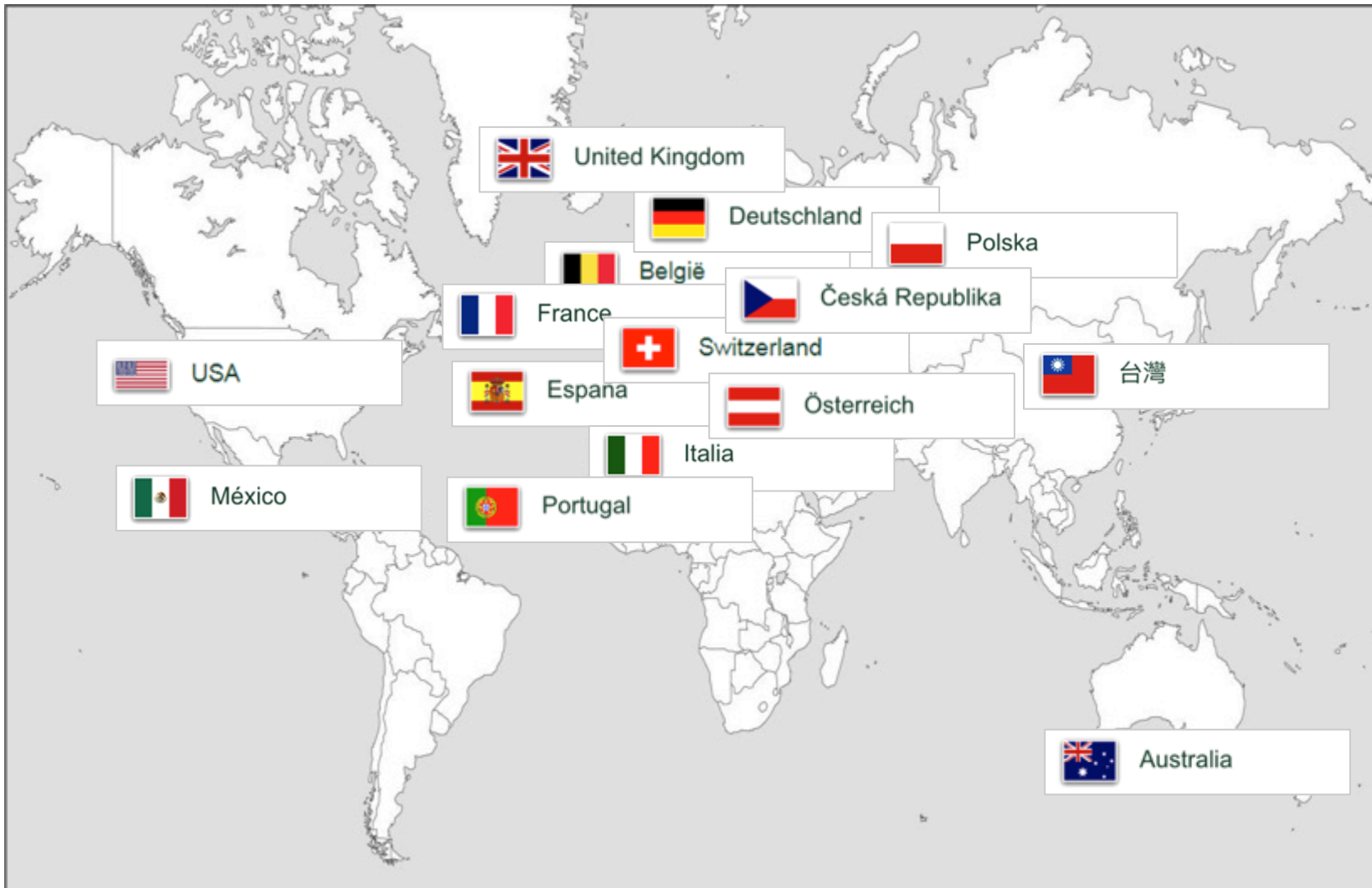
Guided Cooking



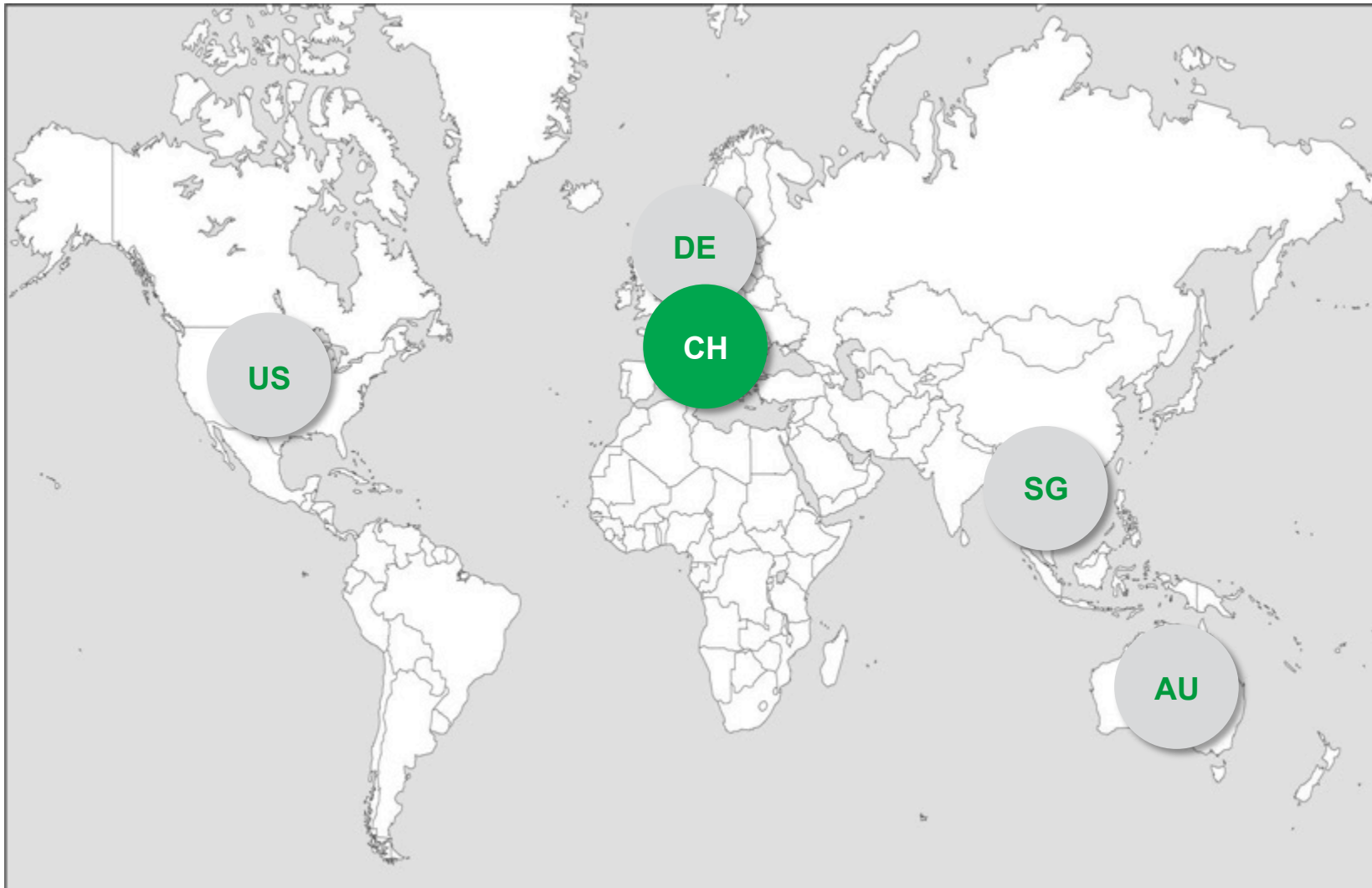
Cookidoo Platform



Global Business



Global Platform



Traditional
companies are
really good at...

CoGS

Cost of Goods & Services

CoPQ

Cost of Poor Quality

Recurring Costs for Repeating the Same Work

But they are
often not
considering...

CoD

Cost of Delay

CoC

Cost of Change

Costs for Lost Opportunities & Continuous Evolution

15 of Vorwerk's Digital Platform Goals

- Self-Contained / End-to-End / Cross-Functional
- You Build It – You Own It
- Pace Layering for Time-to-Market
- Cloud First: XaaS (Constant Rebuild / Refresh)
- Continuous Everything / Toggle vs. Branch
- Self-Service for / by the People
- Micro-SLA's & Team Thresholds
- Code = Automation (e.g. Infras. as Code)
- Understand Quality from the Users Eyes
- Crowd Feedback (Blue/Green, Canaries)
- Agile: Emergent Architecture
- Start Left (Shift Left)
- Always Foreward (Fix Foreward vs. Roll-Back)
- Container-Centric Compliance Pipeline
- Fueled by Data & AI / No More HiPPO's



Some Results from Our Teams

100 Mio. € Digital Business
1.5 Mio. IoT Devices
3.0 Mio. Users
TODAY

Fast Growing Digital
Subscription Business
Integrated Content
Strategy
(Stories & 3rd Parties)

Digital Leader Award
Digital Champion Award
German Marketing
Award

Focus on Continuous
Everything, e.g.:
Continuous Evolution
Continuous Re-Planning
Continuous Delivery
& Deployment

Agile & Emergent:
Business Models
Investment Decisions
Contracting

Right Attitude:
Great people want to work
with other great people on
great things.