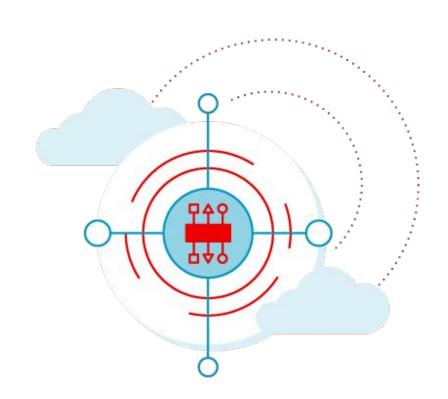


# Open Tour 2022

Technology - so what? Sorry techies, it is all about People and Culture!

Peer Kjelder Rasmussen

Nordic Transformation Lead







Peer Kjelder Rasmussen

**Nordic Transformation Lead** 

Previous roles include VP of Development at TDC, CIO at SOS international, trusted advisor for Private equity funds and start-up / entrepreneur.



Rasmus Schioenning
EMEA FSI Transformation Sales Lead

20+ year within Business transformation. Previous roles include Big4 consultancy for banks, Fintech founder and start-up / entrepreneur



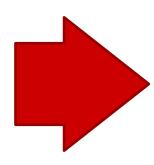
# "More than 70% of digital transformations fail"

Organizations are making technology investments and getting limited results because they aren't prepared to change their behaviors.



# What is missing?!









## The baristas!



(psst! - the people who 'make' the culture)

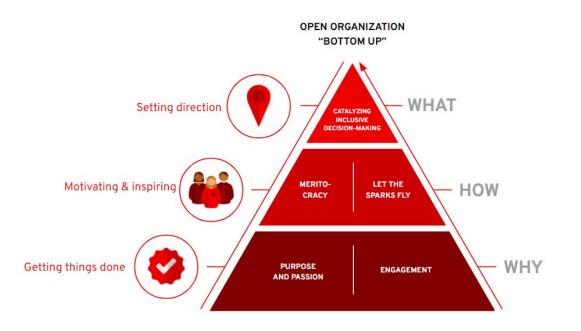


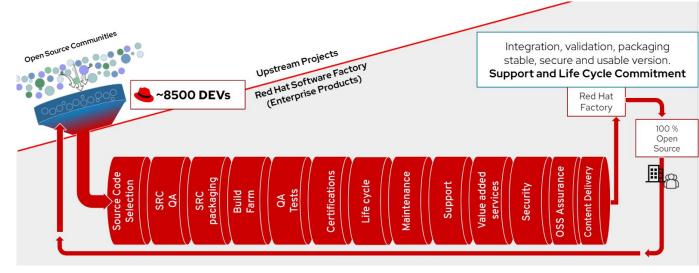


## Red Hat is the company with this culture

Open Organization - accelerate change and innovation

#### We walk our talk





#### What we aspire to be

"To be the **catalyst** in communities of customers, contributors, and partners **creating better technology** the open source way"

(Red Hat Mission statement)









# A few highlights from the real world!

#### Strategic motivation

- Unable to deliver on customer promises (fast enough?)
- Heavy legacy burden and tech debt
- Difficult to attract Talent

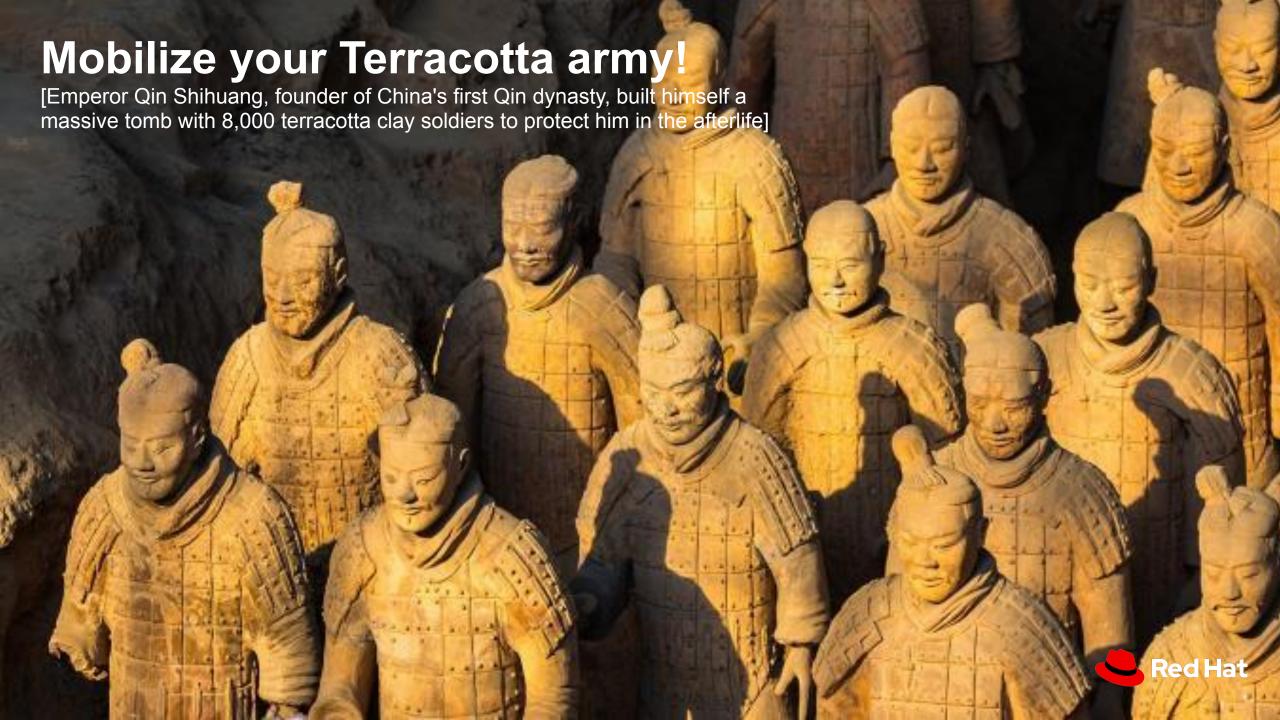
#### Organizational challenges

- ▶ Disconnect between business and IT (shadow IT and low trust)
- ► Siloed IT function with broken processes
- Previous failed attempts of transformation
- Low employee satisfaction and Talent loss

#### Key success factors

- Secure future-proof architecture
- Increase speed of execution
- Lower cost!
- Ramp up technical skills internally to capture opportunities and drive innovation
- Improve collaboration with both customers, partners and internally





### Red Hat Open Innovation Labs - Kick starting your new heart beat





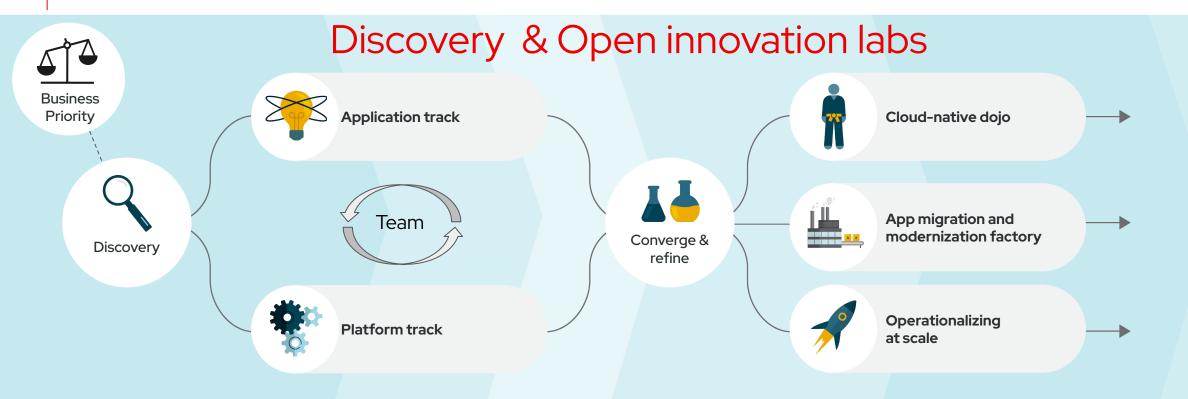
# Show us.

We need to experience Red Hat technology and culture in a tangible, hands-on way ...

**Red Hat Strategic Advisory Board** 2015



# Our methodology - Accelerating your change

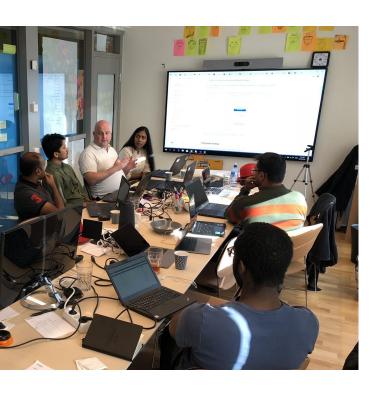


Upskilling the individual - Curriculum / Path for your role

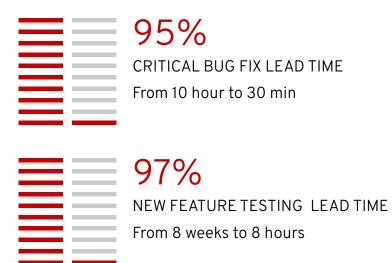


### We empowers product teams (people) to deliver through

New ways of working (culture/process)

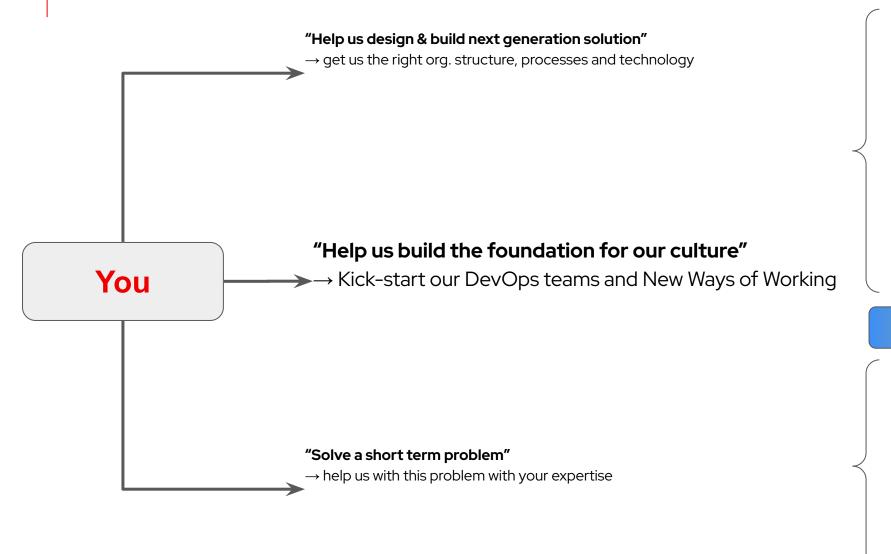








## Partnership with Red Hat based on your situation



**Executive management** engagement

**Account Executive Enterprise Strategy team** 

Dedicated Solution Architect,

Domain experts and more

Training / Upskilling / Open Innovation Labs

Partner ecosystem

Customer success Executive / Adoption Blackbelts

Senior consultants, Architects, Engineers and more

Customer support / Helpdesk



▶ Build **one** shared masterplan based on desired strategic direction, business benefits and most of all customer value

Open Tour presentation

CONFIDENTIAL designator

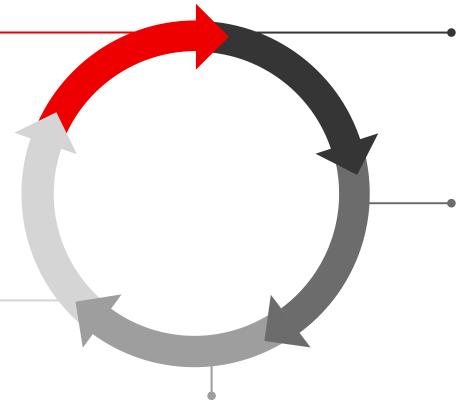
## Key advice for enabling cross organizational collaboration

# Communication is key to build trust and transparency

- Be as clear and transparent as possible and openly share difficulties and dilemmas.
- Losing **trust** is the main risk for failure!

## Make it a point to always be close to the customers to understand them.

 Increase the meaningful dialogue with you customers as soon as possible to understand what drives value for them



Use 'Skill gaps analysis' to promote learning as a key strategic capability for success

 Ensure to highlight that the company is making an investment in their talent

## Be very honest about the state of point of departure

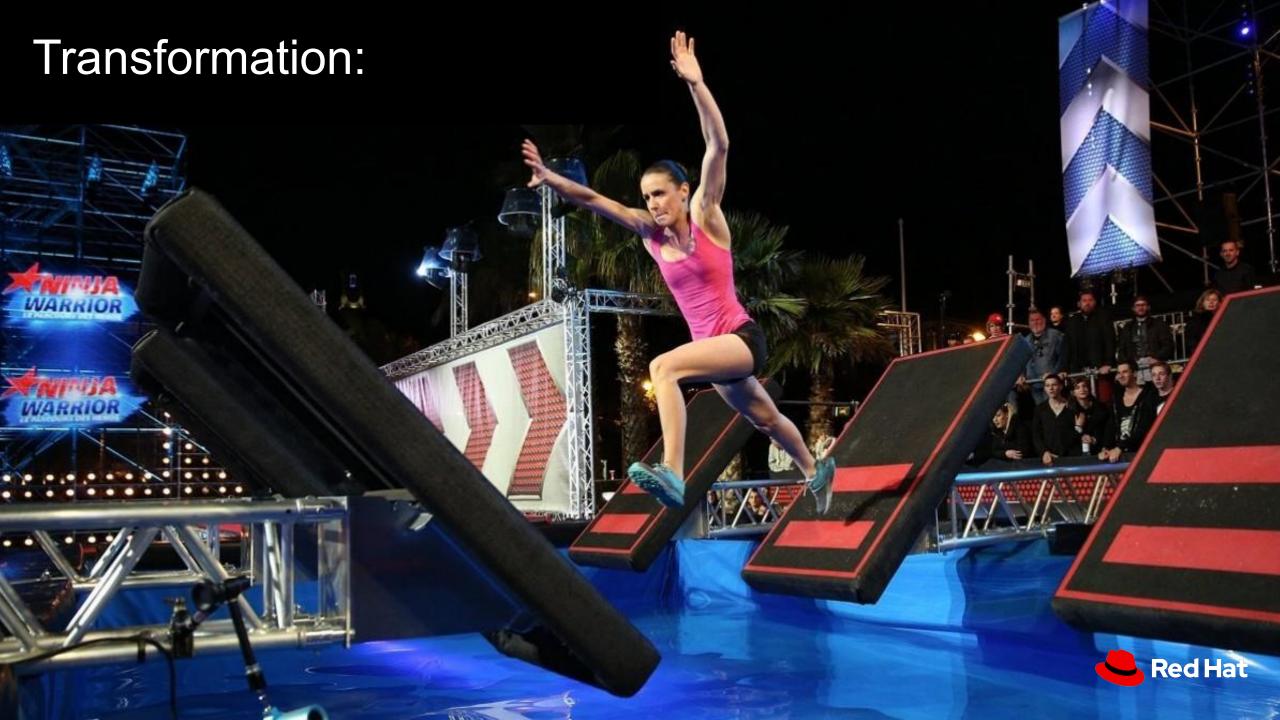
Both the good and the bad

#### Create clarity on strategic outcomes, business benefits, overview and roadmaps

 Build one shared masterplan based on desired strategic direction, business benefits and most of all customer value















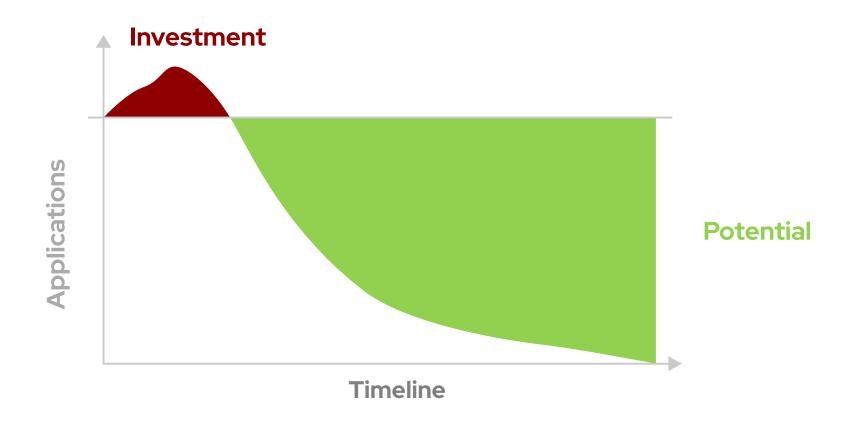






You are investing in your PEOPLE to build a TEAM to win ALL the future races!

## Change takes time - and cost money!







Open Tour 2022

### Red Hat team

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