



Automation for Everyone

One platform—unlimited possibilities

Matti Nieminen
Automation Sales Specialist

Timo Vilén
AppDev Sales Specialist

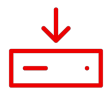
What we'll discuss today



Automation as a lifetime career-changing opportunity



Automation as your company's innovation engine



How Red Hat can help you mitigating the risks and beyond

~~Automation is a tool.~~

~~Automation is tactical.~~

Automation is strategic.

According to **Forrester Research...**

"Automation is now a boardroom imperative."

FORRESTER

Home > Newsroom > COVID-19 Has Made Automation A Boardroom Imperative

COVID-19 Has Made Automation A Boardroom Imperative

MAY 13 2020



As we emerge from the Coronavirus crisis, firms will undoubtedly look to automation as a way to mitigate the risks that future crises pose to the supply and productivity of human workers. The report "The COVID-19 Crisis Will Accelerate Enterprise Automation Plans" details how automation has been a major force reshaping work since long before the pandemic, and how it's now taking on a new urgency in the context of business risk and resiliency. Key takeaways include:

- **Firms will invest in more cognitive capabilities and supplied AI, industrial robots, service robots, and RPA**, however these investments will have unequal impacts on the global workforce
- **COVID-19 has made automation a boardroom imperative** as CEOs are now forced to expand business continuity and risk to include 'white swan' events
- **Businesses will need to approach automation with empathy** as the human impact of the crisis on the workforce continues into recovery

The author of the report, Leslie Joseph, has also published a blog post on this topic: [COVID-19, Automation, And You](#). Leslie is available for media interviews. Please reach out to press@forrester.com



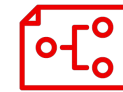
Automate in concert

Automation as a lifetime career- changing opportunity

Automate in concert



Ansible is a global phenomenon



Top 10 framework

Use a developer validated framework¹



40,000+ openings jobs

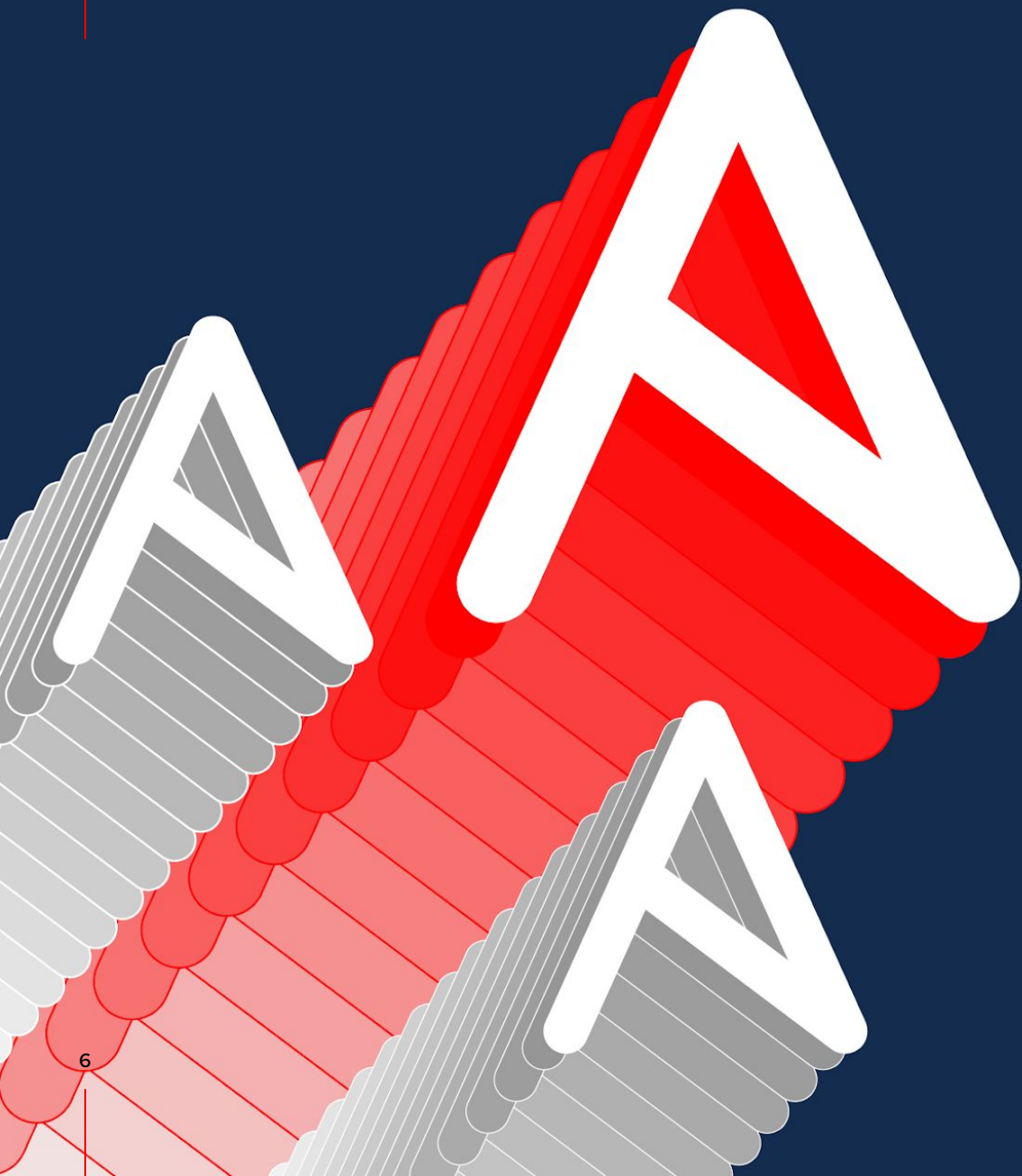
Boost your career²



#1 automation community

Belong to the world's largest
IT automation community³

Automate in concert



By 2025, **more than 90%**
of enterprises will have an
Automation Architect
(up from less than 20% in 2020)

Gartner, Top 10 Trends Impacting Infrastructure and Operations, Ross Winser, David Cappuccio



Automate your entire organization



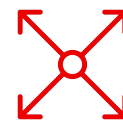
Major analyst validation

Use the leading automation platform¹



Top automation tech skill

Train and certify your team²



Scale and coordinate

Address your organizations digital transformation challenges

Customers achieve remarkable results



667%
five-year ROI



10 months
to payback

75%

faster deployment of new storage resources

76%

reduction in unplanned downtime

39%

more applications developed per year



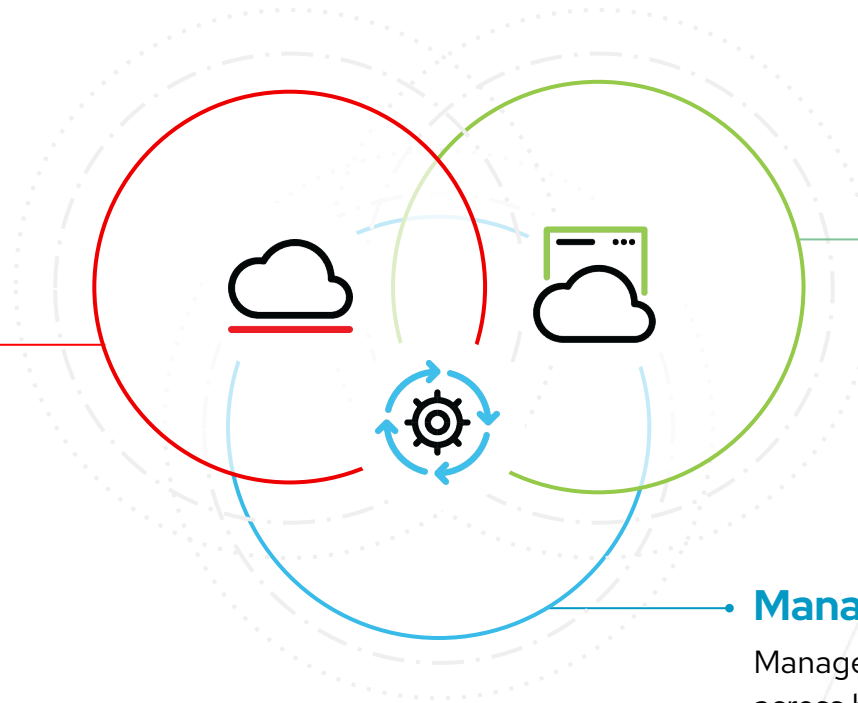
Automate in concert

Automation as your company's innovation engine

The road to open hybrid cloud

Hybrid cloud infrastructure

Secure, scale, and manage foundations for traditional and cloud workloads across all environments



Cloud-native development

Develop, deploy, and manage any application, on any environment and give developers what they need to innovate

Management and automation

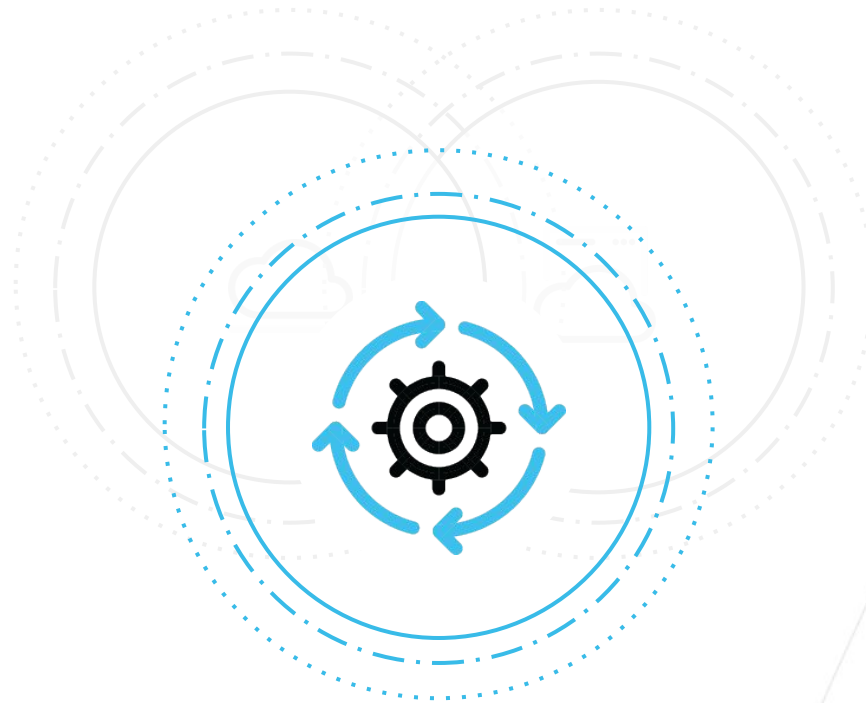
Manage Red Hat platforms and automate across hybrid environments with more simplicity

The road to open hybrid cloud

Hybrid cloud infrastructure

Cloud-native development

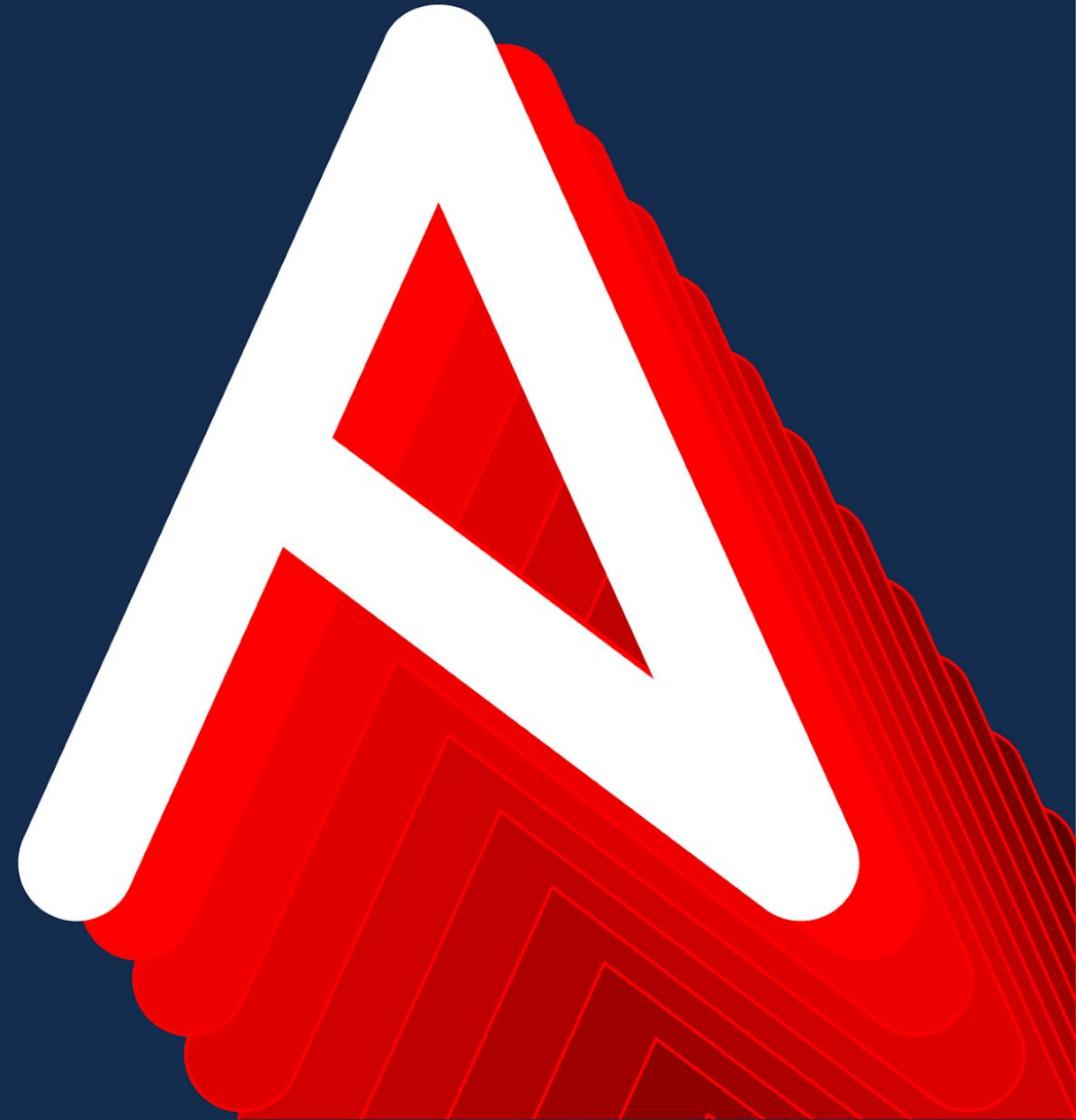
Management and automation





“The enterprise that does not innovate inevitably ages and declines. And in a period of rapid change such as the present...the decline will be fast.”

Peter F. Drucker
Management consultant -
“Father of Management Thinking”

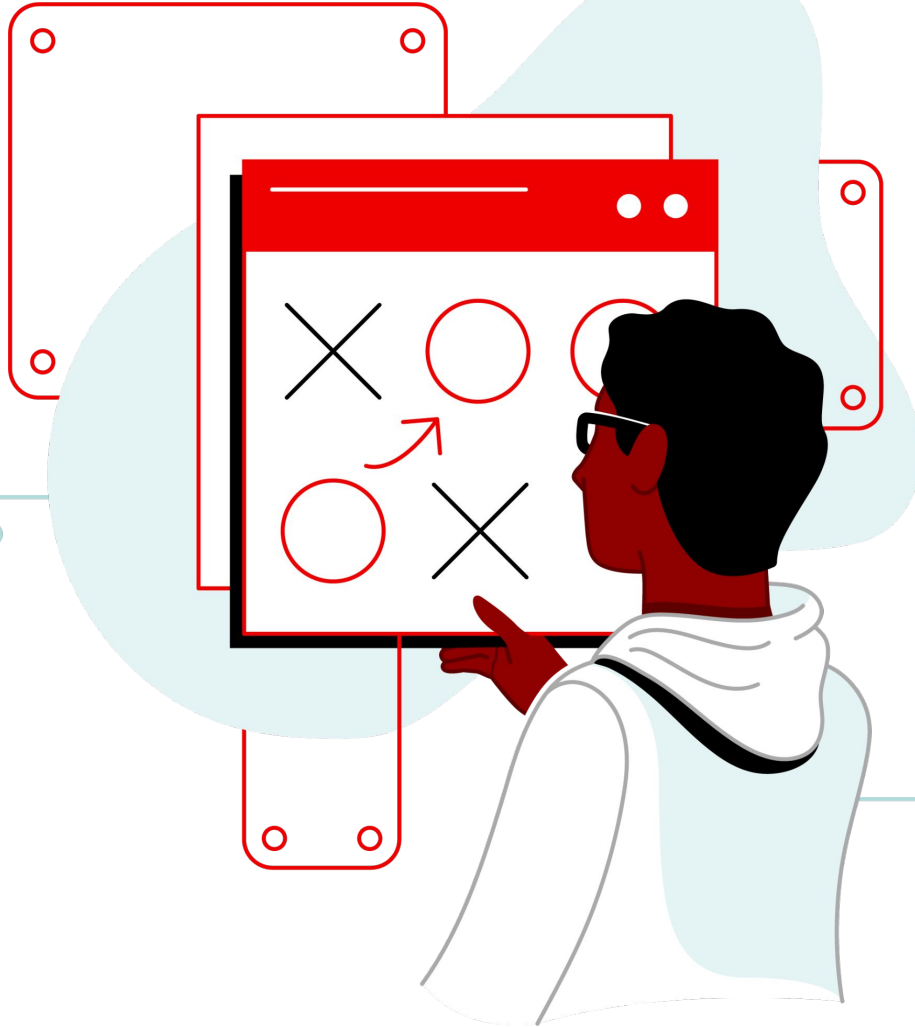




“If the rate of change on the outside exceeds the rate of change on the inside, the end is near”

Jack Welch,
Former chairman and CEO
General Electric





Where is your automation journey heading?

The solution often lies **along hire and automate** because hiring alone is not enough to scale IT operations.

What priorities drive the IT agenda?



- ▶ **Advance** IT collaboration
- ▶ **Manage** risk and resilience
- ▶ **Outpace** competition
- ▶ **Increase** innovation
- ▶ **Improve** customer satisfaction
- ▶ **Grow** your career
- ▶ **Improve** compliance
- ▶ **Build** resilience
- ▶ **Reduce** business costs
- ▶ **Decrease** time-to-market

Developing an “automation-first” IT mindset

Gaining a competitive advantage in your industry



Automation

68% report IT automation at their organization has shifted from a “nice to have” to a “must have”.



Success

80% say adopting IT automation is “extremely important” or “very important to the future success of their organization.



Culture change

53% embrace culture change to ensure automation is accepted—but only 26% say IT leaders are doing this now.

What's holding organizations back?



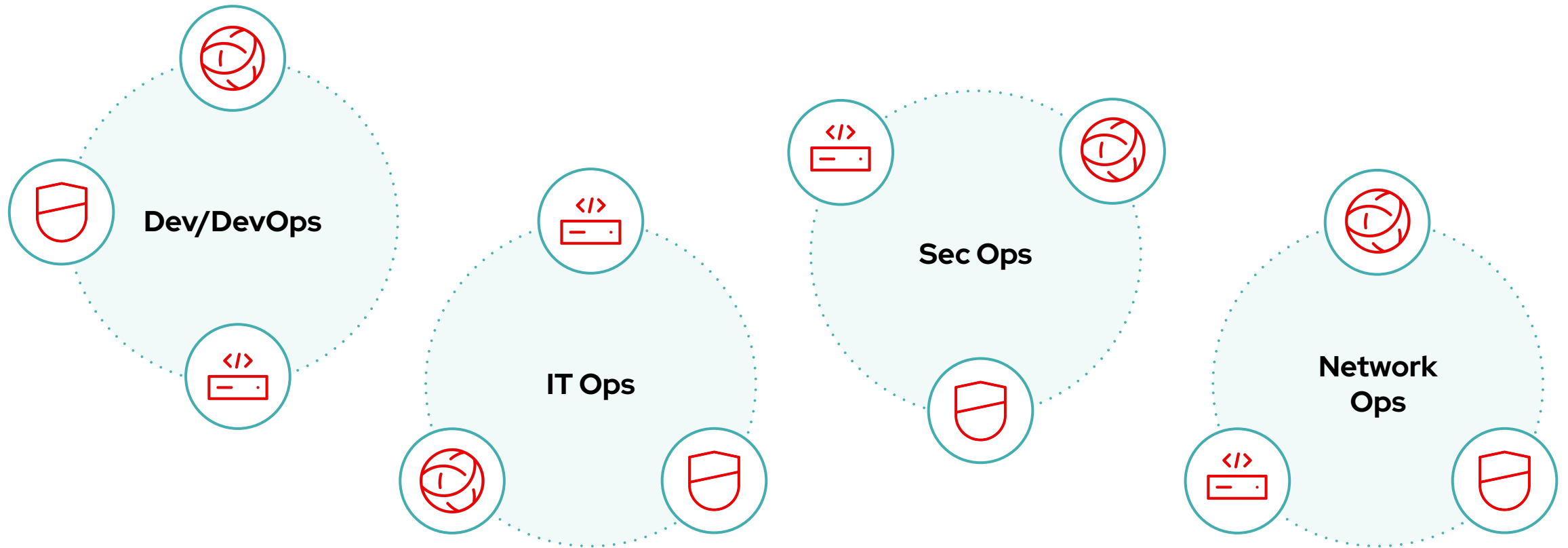
...of implementers say they received **leadership support** to purchase their open source automation licenses.

1 in 4 still experience leadership's misalignment

- ▶ Setting automation priorities
- ▶ Determining which open source automation to use
- ▶ Deciding the level to which infrastructure automation tasks are automated

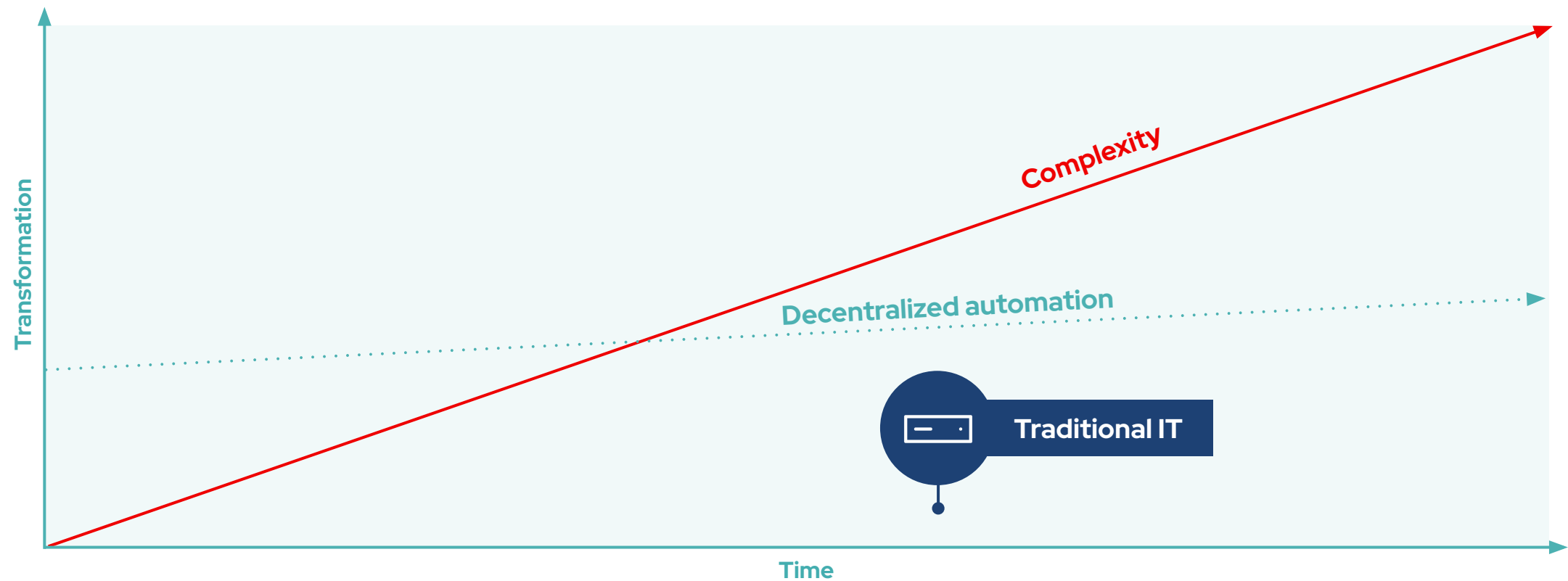
What's holding organizations back?

Too many unintegrated, domain-specific tools, limited collaboration, scale...



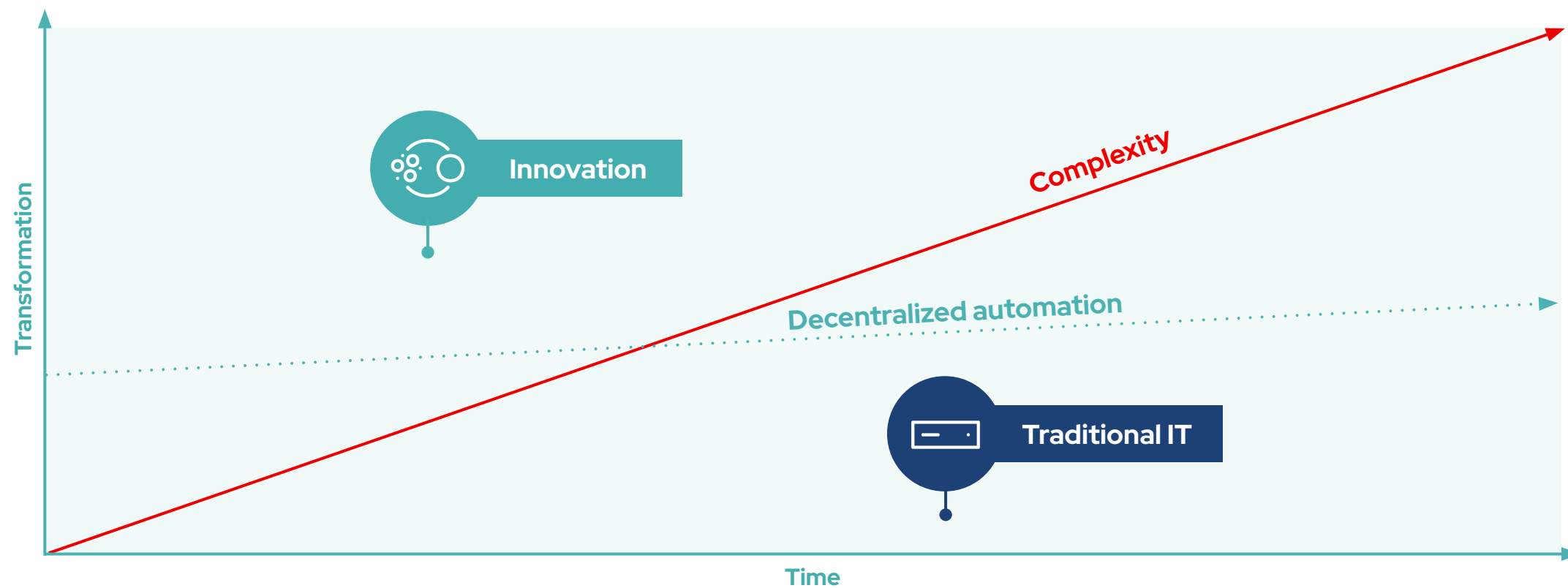
"Complexity is killing us."

If you are already struggling with traditional...



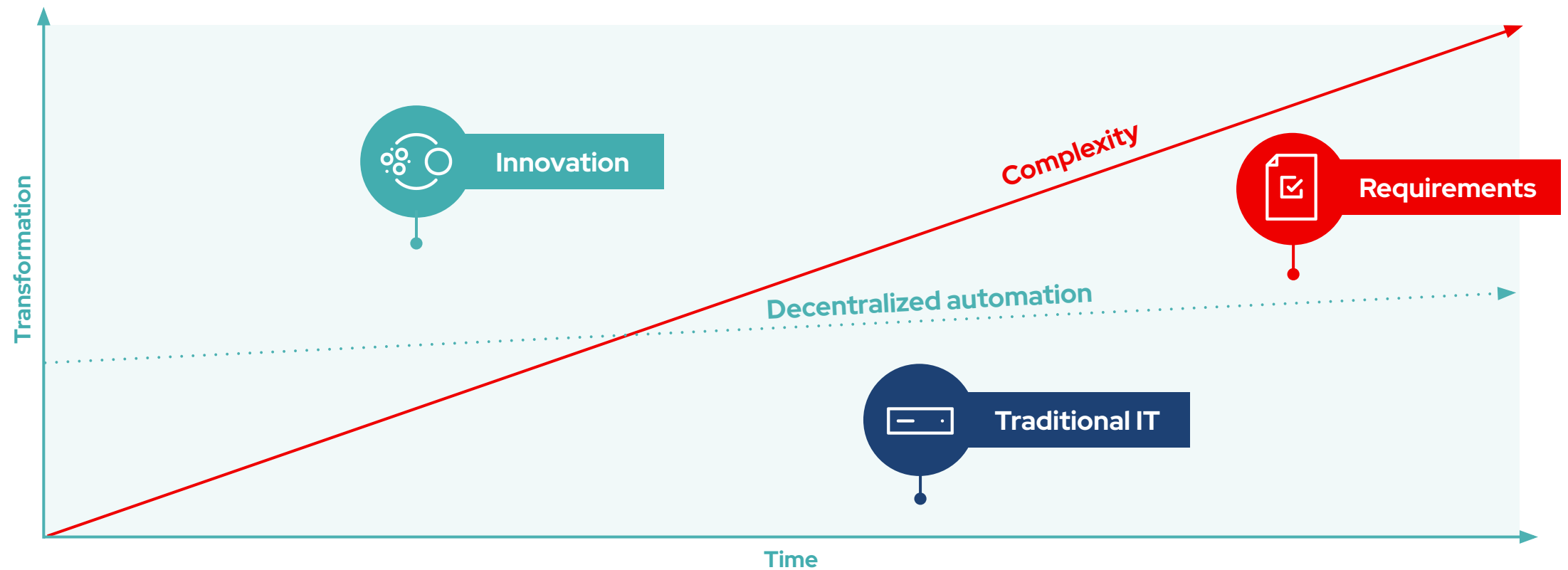
"Complexity is killing us."

How can you improve innovation...



"Complexity is killing us."

Without addressing requirements...





Automate in concert

How automation helps mitigate risk

How Red Hat can help you

The 3 Ps to succeed in enterprise scale automation strategy



Platform



Process



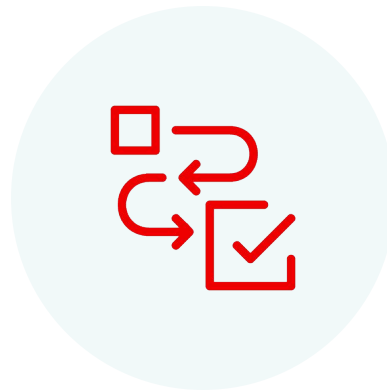
People

How Red Hat can help you

The 3 Ps to succeed in enterprise scale automation strategy



Platform



Process



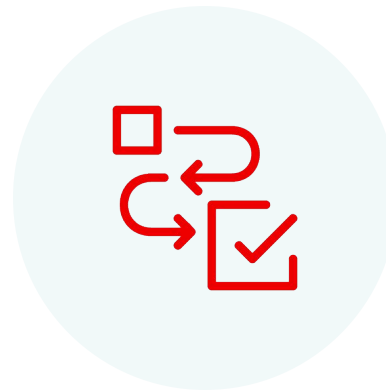
People

How Red Hat can help you

The 3 Ps to succeed in enterprise scale automation strategy



Platform



Process



People

How Red Hat can help you

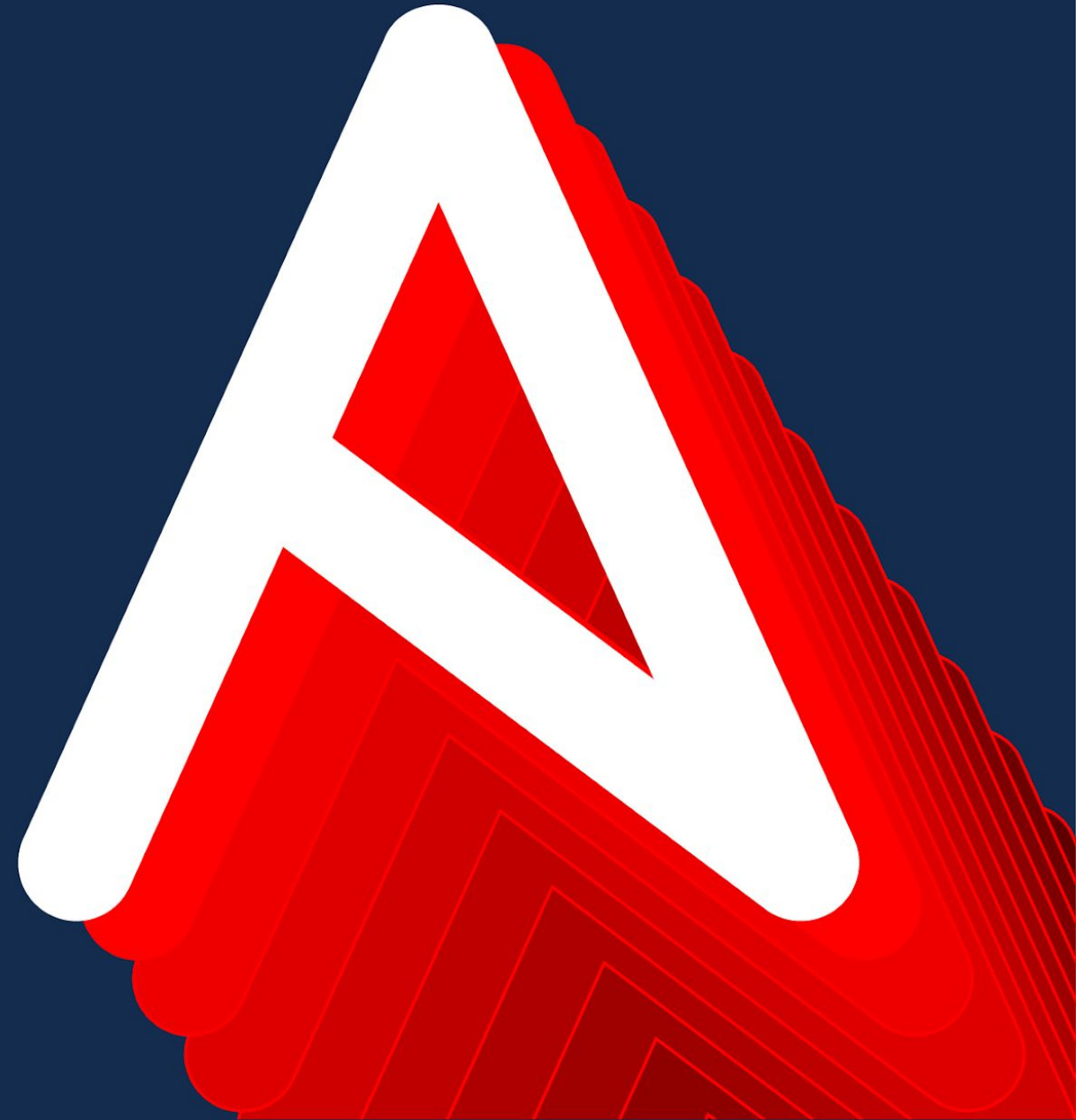
The 3 Ps to succeed in enterprise scale automation strategy



Open transformation



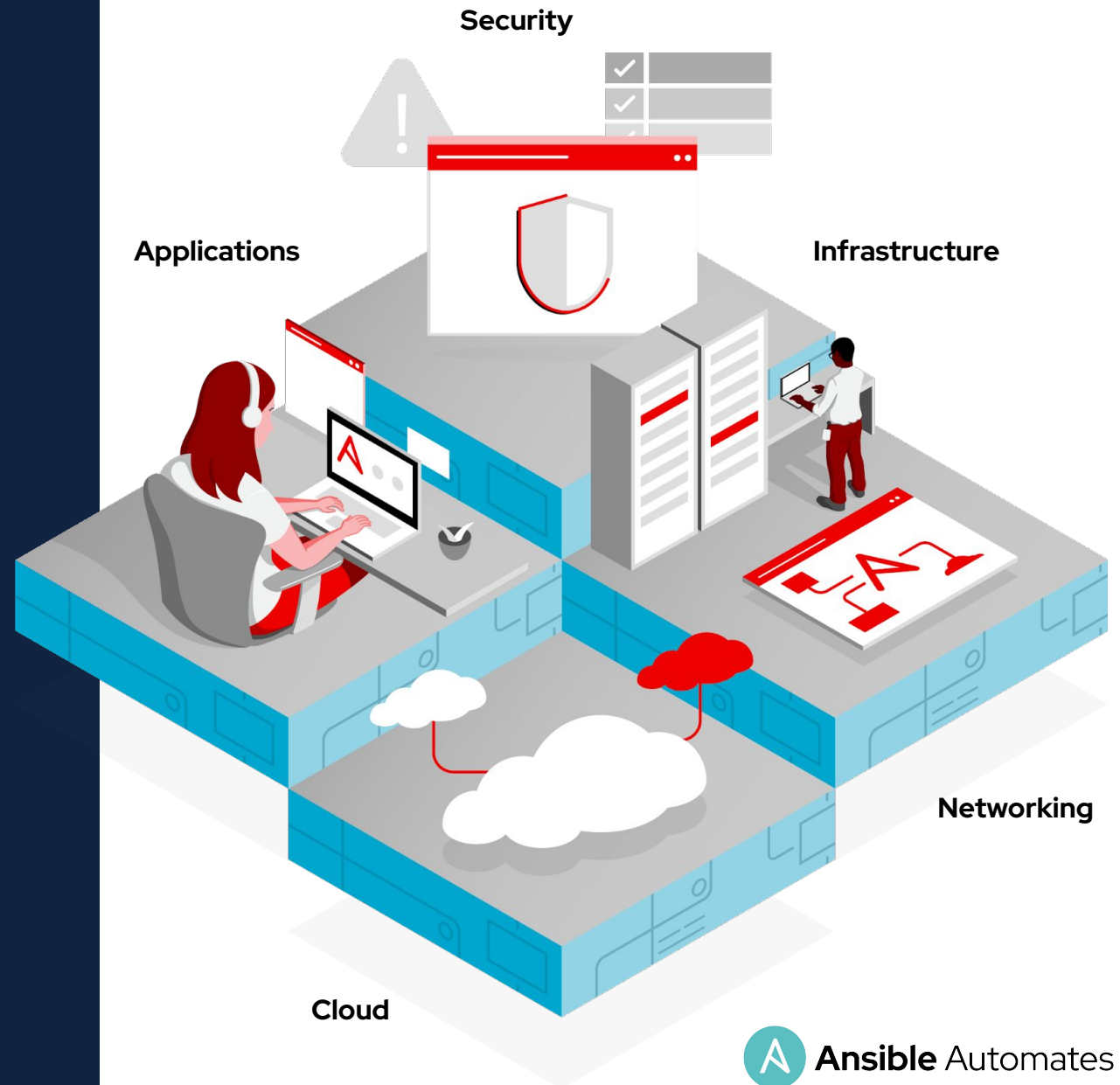
Platform



Red Hat Ansible Automation Platform

One platform for **all**
your automation needs.

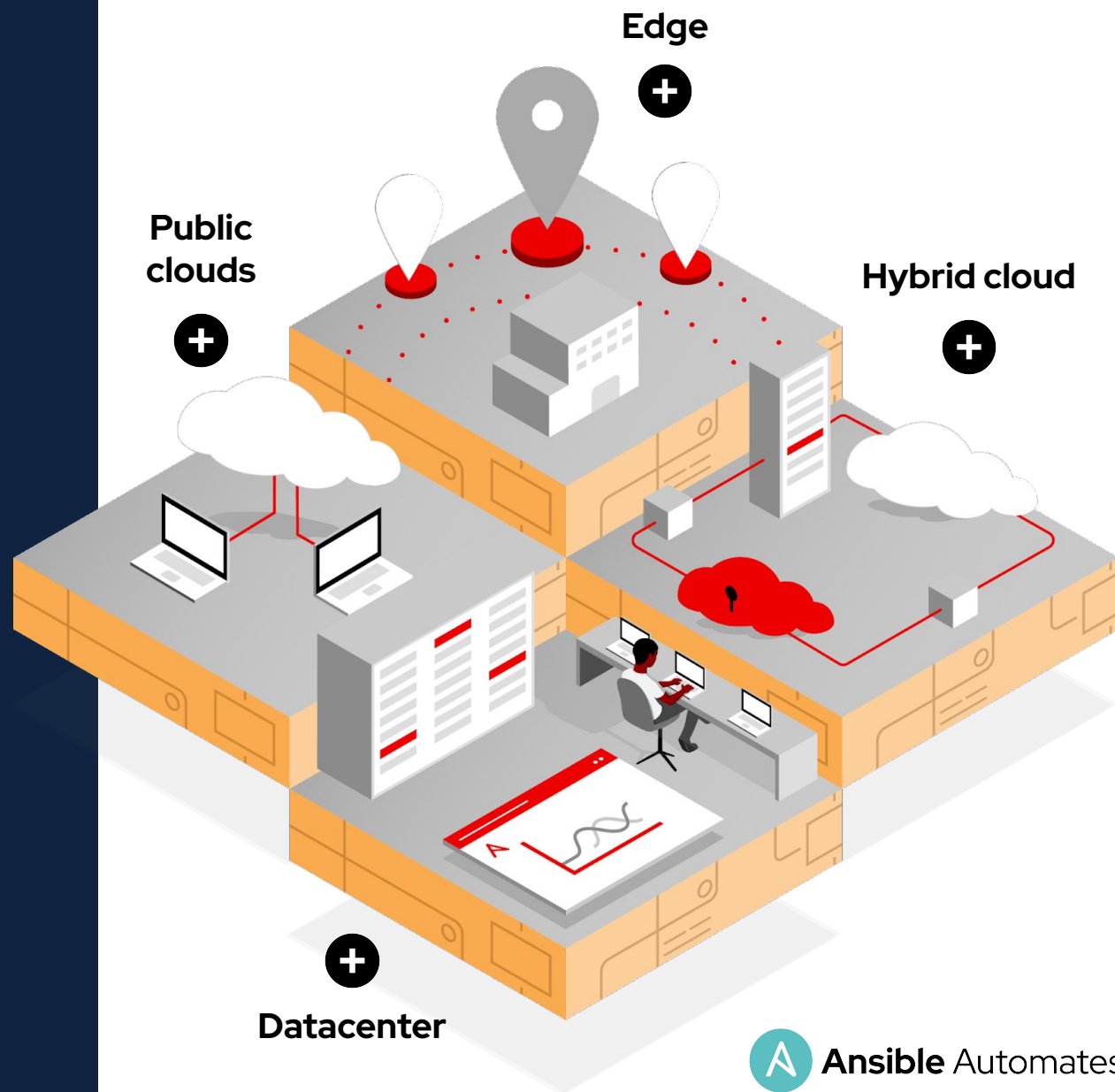
Powerful. Simple. Agentless.



Red Hat Ansible Automation Platform

One platform for **any**
automation deployment.

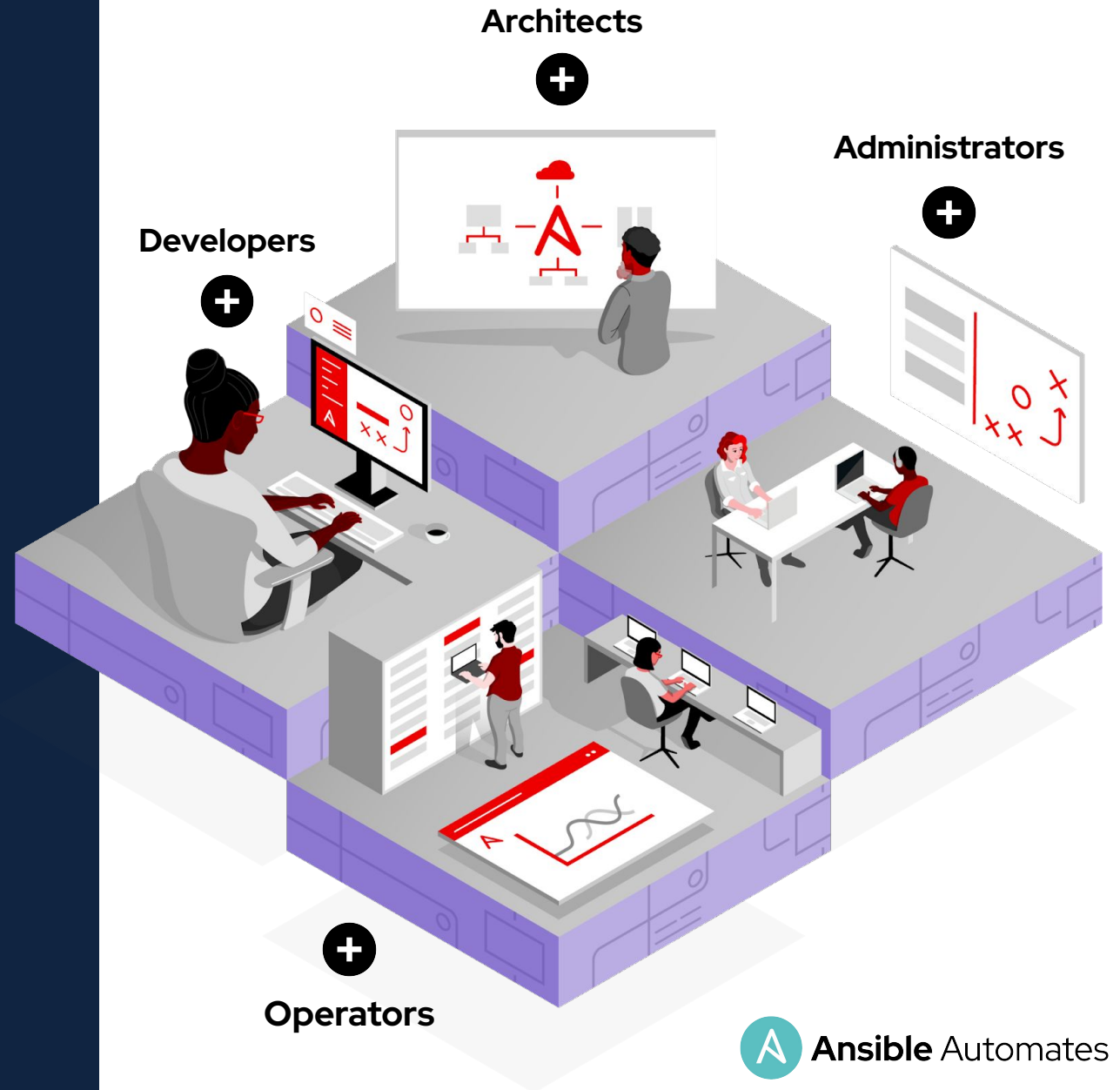
Powerful. Simple. Agentless.



Red Hat Ansible Automation Platform

One platform for **your
entire automation team.**

Powerful. Simple. Agentless.



Red Hat Ansible Automation Platform

One **subscription.**

One **integrated platform.**

All **enterprise ready.**



Ansible automation

Technologies combined
into a product delivered
to customers

Ansible cloud services

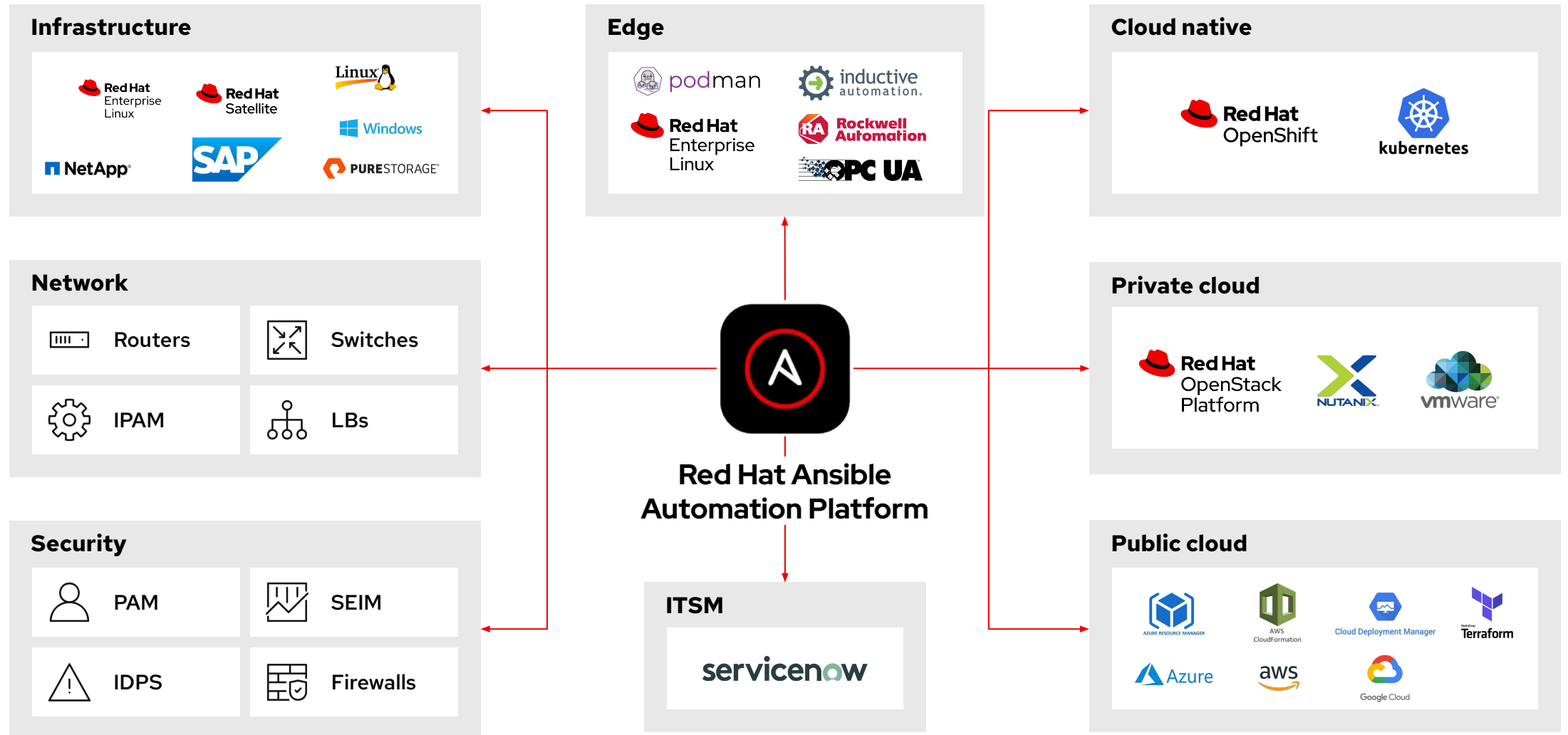
Platform services
provided via
cloud.redhat.com

Ansible content

Use cases delivered via automation hub

17+ Open source components, integrated,
ready to use with lifecycle support

Complex workflows / orchestration • Event-Driven Ansible • Content and content tools • Integration w/ 140 industry solutions



Introducing Event-Driven Ansible

Achieve new milestones in IT service efficiency

Automate decision making

Leverage numerous sources of events and make use of data

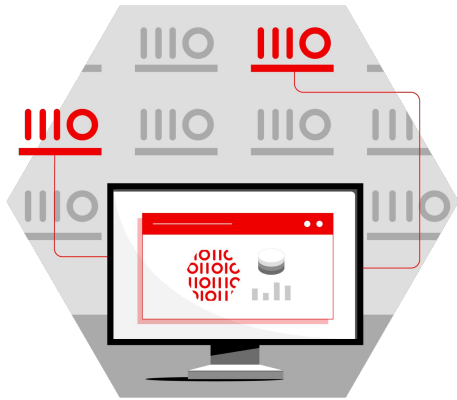


Implement event-driven automation within and across multiple IT use cases

Achieve new milestones in resilience, efficiency, service delivery excellence, cost savings, consistency and accuracy

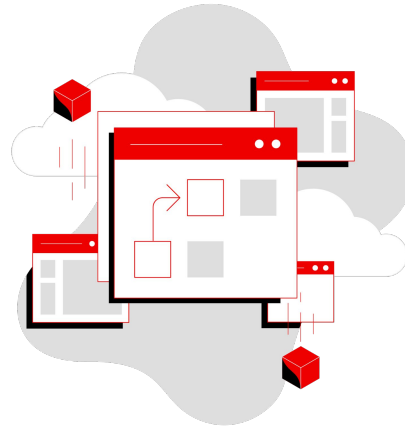
Key building blocks in Event-Driven Ansible

Simple, powerful, agentless



Sources

All the sources of third party environment data and intelligence you want to use



Rules

What you will create using Event-Driven Ansible®

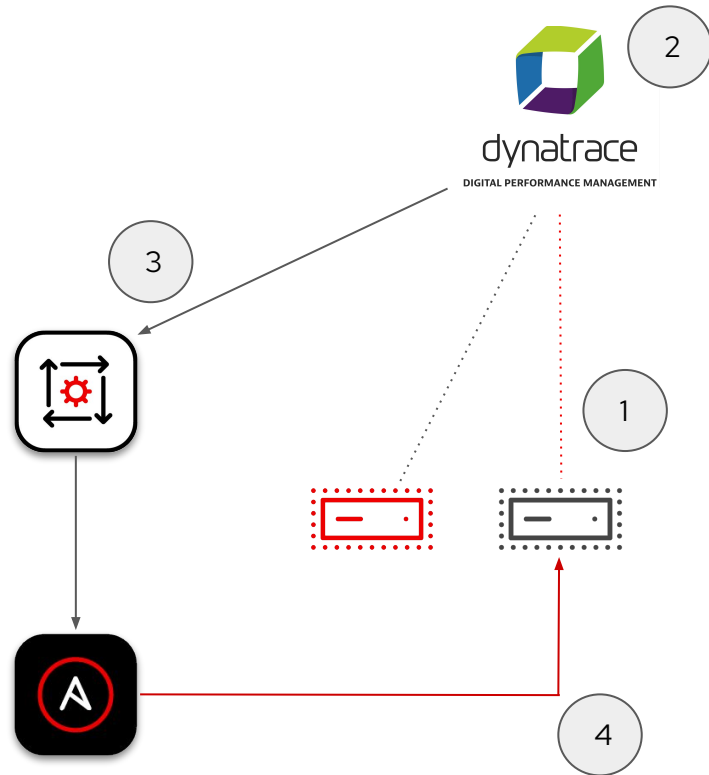


Actions

When a condition or event is met, the Ansible Rulebook executes

Ansible Rulebooks contain the source of the event, as well as the instructions on what steps to perform when a certain condition is met—and it is all very flexible.

Use case **Example**: Dynatrace and Event-Driven Ansible



```
---
- name: Listen for events from Dynatrace
  hosts: all
  sources:
    - dynatrace.eda.dt_esa_api:
        dt_api_host: "https://abc.live.dynatrace.com" or "https://abc.apps.dynatrace.com"
        dt_api_token: "asjfsjfkfjfh"
        delay: 60 (Default is 1 min) i.e plugin runs every 1 minute

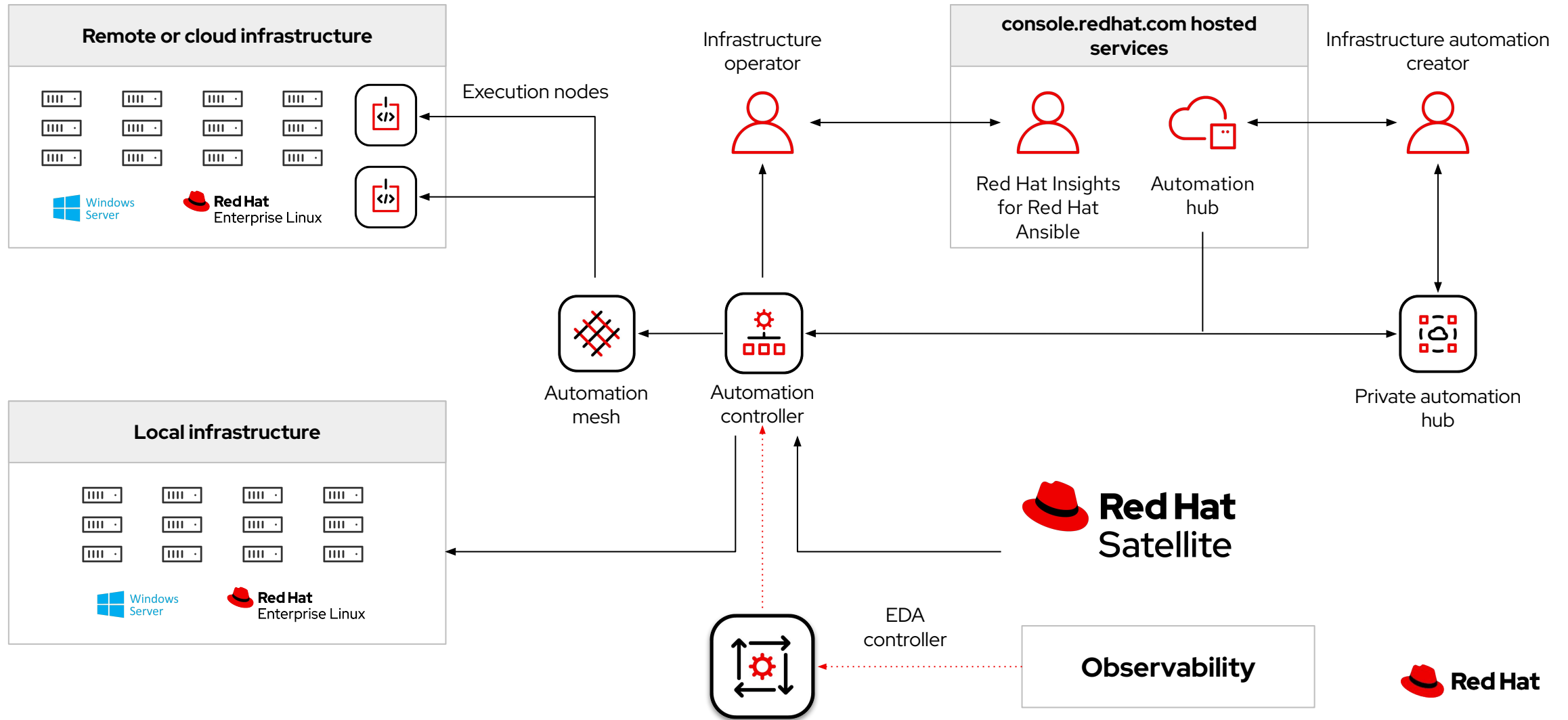
Rules:

- name: Problem payload Dynatrace for CPU issue
  condition: event.payload.problemTitle contains "CPU saturation"
  action:
    run_job_template:
      name: "Remediate CPU saturation issue"
      organization: "Default"

- name: Problem payload Dynatrace for App Failure rate increase issue
  condition: event.payload.problemTitle contains "Failure rate increase"
  action:
    run_job_template:
      name: "Remediate Application issue"
      organization: "Default"

- name: Update comments in Dynatrace
  condition:
    all:
      - event.status == "OPEN"
  action:
    run_playbook:
```

What does infrastructure automation look like?



Ansible Lightspeed

with IBM watsonx Code Assistant

Red Hat wants to accelerate automation, from creation through execution

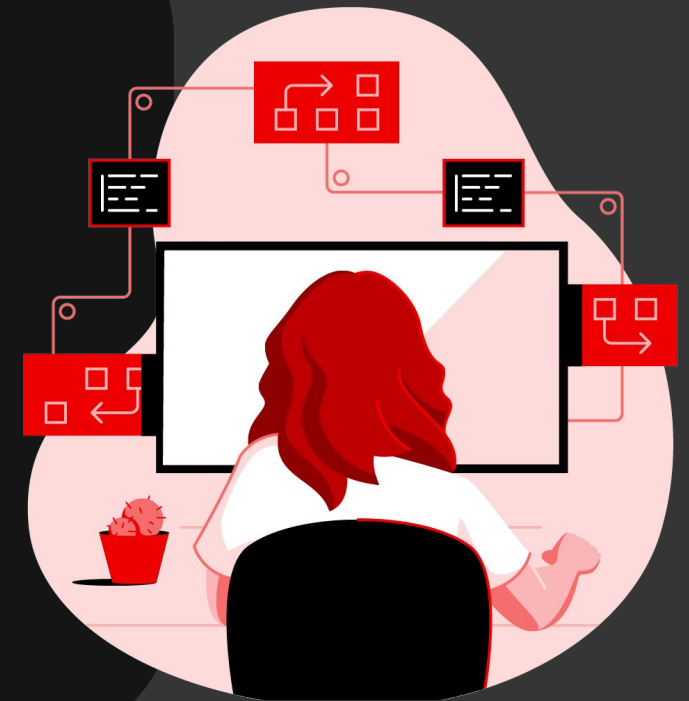
Why? Because our customers are under increasing pressure to be more efficient, and turn to Ansible automation to help.

The key **to getting the most out of automation, is to drive it from an enterprise level.** That involves multiple teams working together to create automation code.

Code that scales across domains.

Code that meets the varied needs of the teams using it.

Code that is trusted and compliant.

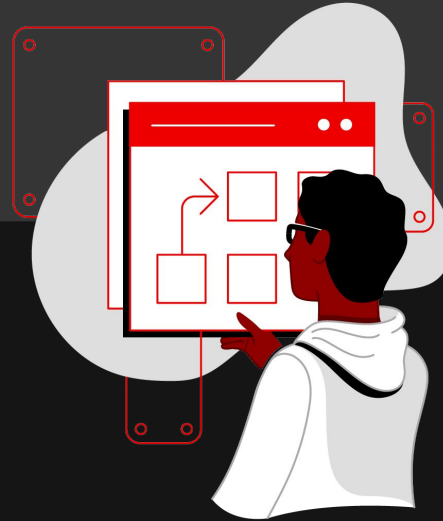


The AI revolution has come to automation

Less time spent coding

More focus on automations outcomes

Better code



Accessible with natural language

Expand into new automation domains

Bridge skills gaps

Integrating generative AI into automation can greatly enhance the automation creation experience, helping creators produce better automation content, more quickly.

The end result? Improved overall efficiency of an organization's automation efforts, **improving ROI and time to value.**



Ansible Lightspeed will transform the Ansible content creation process

> Generate
playbook content
from a natural
language request

**Content
Generation**

> Find me a
playbook or role
similar to what
I'm writing

**Content
Discovery**

> Review my
playbook and
help make it
better

**Content
Optimization**

> Tell me what
this playbook is
doing - and it's
impact

**Content
Explanation**

Features on roadmap for upcoming commercial offering





Process





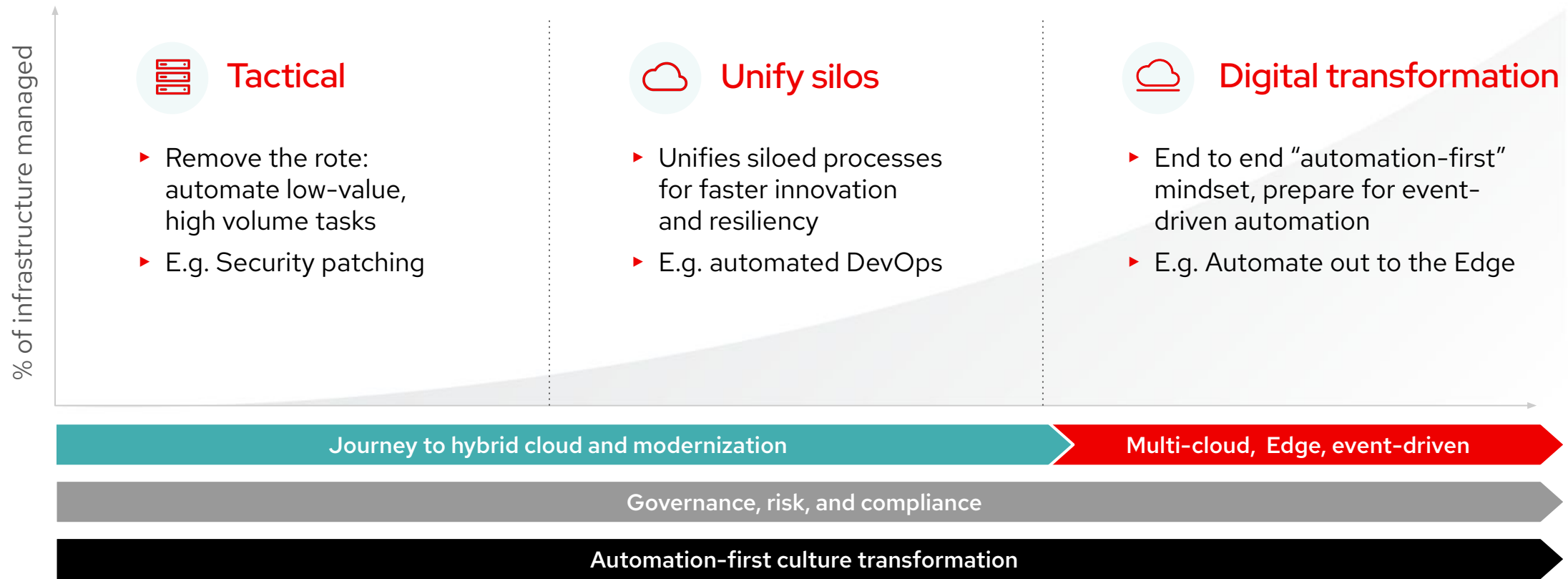
Find the pockets of ad-hoc automation in your company, and grow them into a formal automation program. Bottom-up automation initiatives that grow organically are more likely to succeed than top-down, mandate-driven projects.

—
Gartner

Source:
[Essential Skills for Automation Engineers](#)

Journey to automation maturity

Start small, think big



Automate everything you need

Many use cases across multiple domains

Do this...

Orchestrate

Manage
configurations

Deploy
applications

Provision

Deliver
continuously

Secure and
comply

On these...



Firewalls



Load balancers



Applications



Containers



Clouds



Servers



Infrastructure



Storage



Network devices



And more ...

150+

Certified platforms

ATLASSIAN

CYBERARK

ARISTA

aruba

splunk

FORTINET

resilient
an IBM Company

aws

Azure

IBM Cloud

Google Cloud Platform

CISCO

DATADOG

Infoblox
CONTROL YOUR NETWORK

f5



GROUPE
BPCE

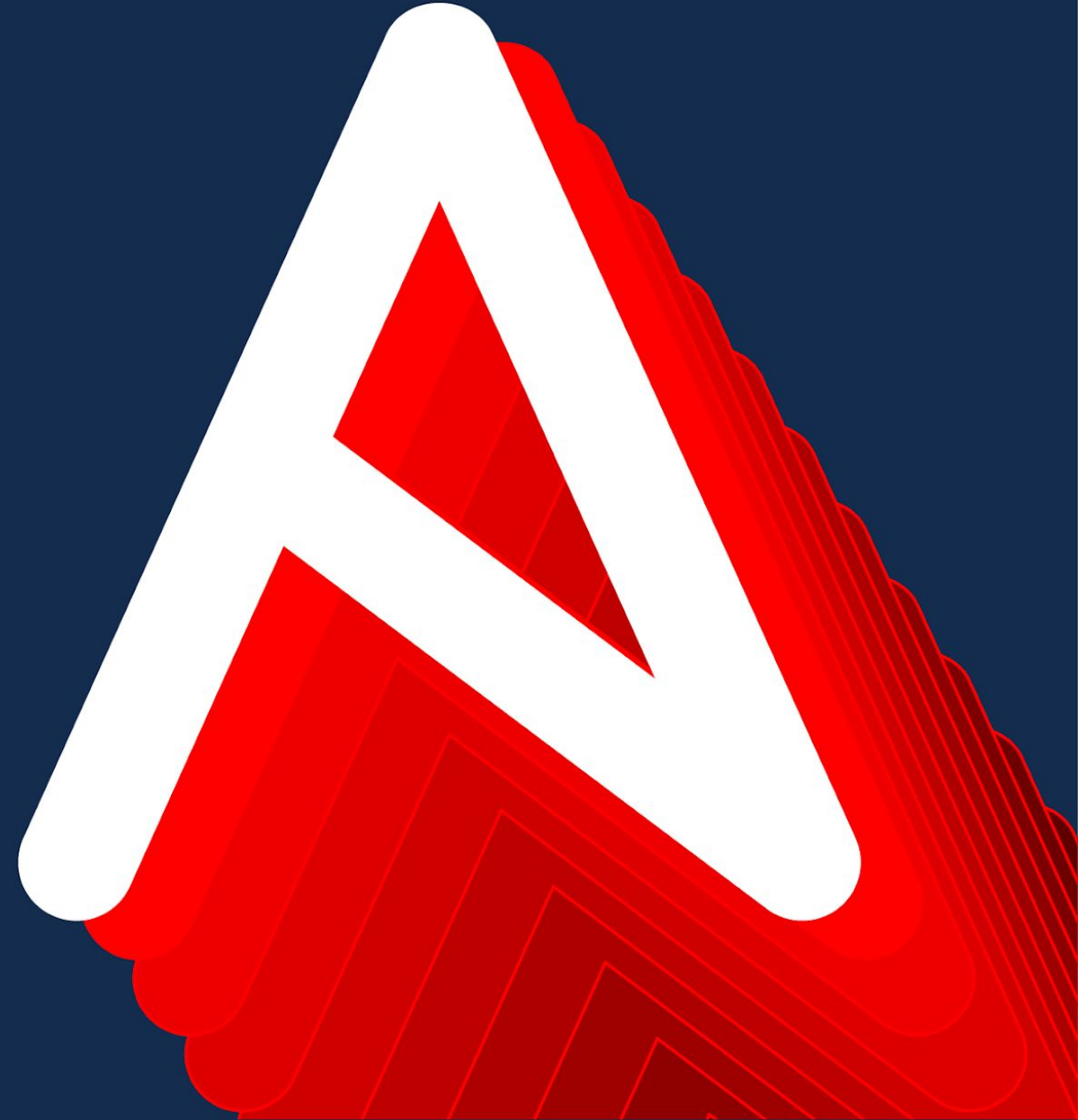


“Red Hat's agile approach helped meet deadlines despite the impact of Covid. The know-how and experience from Red Hat allowed us in **3 days to review nearly 80% of the scope of the project** and go very quickly in the following phases and **accelerate our ramp up on the Ansible platform** to meet our needs and become more autonomous”

Quentin Dommanget
System Engineer
BPCE-IT



People



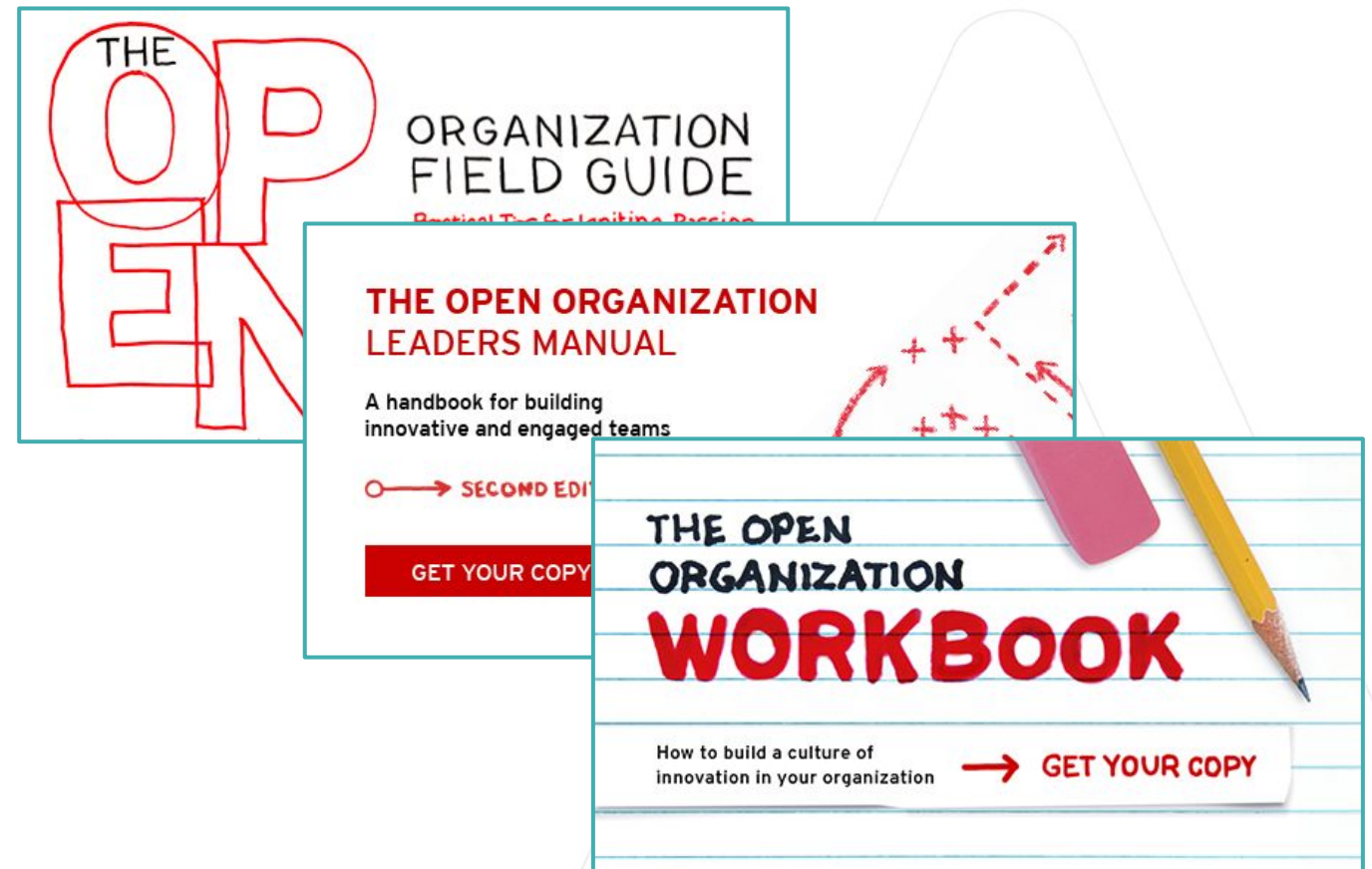


70% of digital transformations fail¹

Organizations are making **technology investments** and getting limited results because they aren't prepared to **change their behaviors**.

Automate in concert

Automation culture is a masterpiece



Culture matters



Bain Insights

Culture's Role In Corporate Transformation



IT'S NOT A DIGITAL
TRANSFORMATION WITHOUT
A DIGITAL CULTURE



Leaders Focus Too Much on Changing Policies, and Not Enough on Changing Minds

McKinsey
& Company

Digital success requires a
digital culture

Gartner.

The Key to Business
Transformation is **Culture**

MITRE

Before Launching Government Transformation,
Establish a Culture of Innovation

Automate in concert

Program:

Automation adoption journey

Empower business transformation with highly scalable automation, orchestration of capabilities, and evolved ways of working in a culture of collaboration.



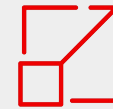
Strategy

Chart a journey map from foundational use case to target state with measurable business outcomes.



Foundation

Empower a cross-functional team to automate and operate an initial set of workflows in an initial automation framework.



Expand and evolve

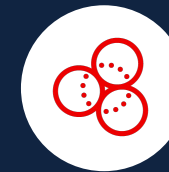
Expand skills, add use cases, and extend solutions to match business needs and opportunities.



Increment 0
Discover



Increment 1
Pilot



Increment 2
Integrate



Increment 3
Accelerate



Increment 4
Optimize

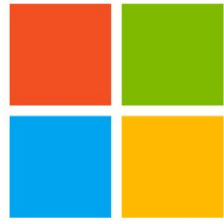
SCHWARZ



“Due to complex and time-intensive processes, the community version did not work to our satisfaction. **Automation is a critical component of our business operations**, and enterprise support was a key reason we decided to use Red Hat’s solution.”

Felix Kuehner

Compute & Runtime Services – Linux
Schwarz IT



Microsoft



“Every single process, services, and applications at Microsoft is going through digitization and optimization. We are investing in automating all of our critical business processes. So technology is important. It’s critical. **But culture comes first!**”

Ludovic Hauduc

General Manager

Core Platform Engineering, Microsoft

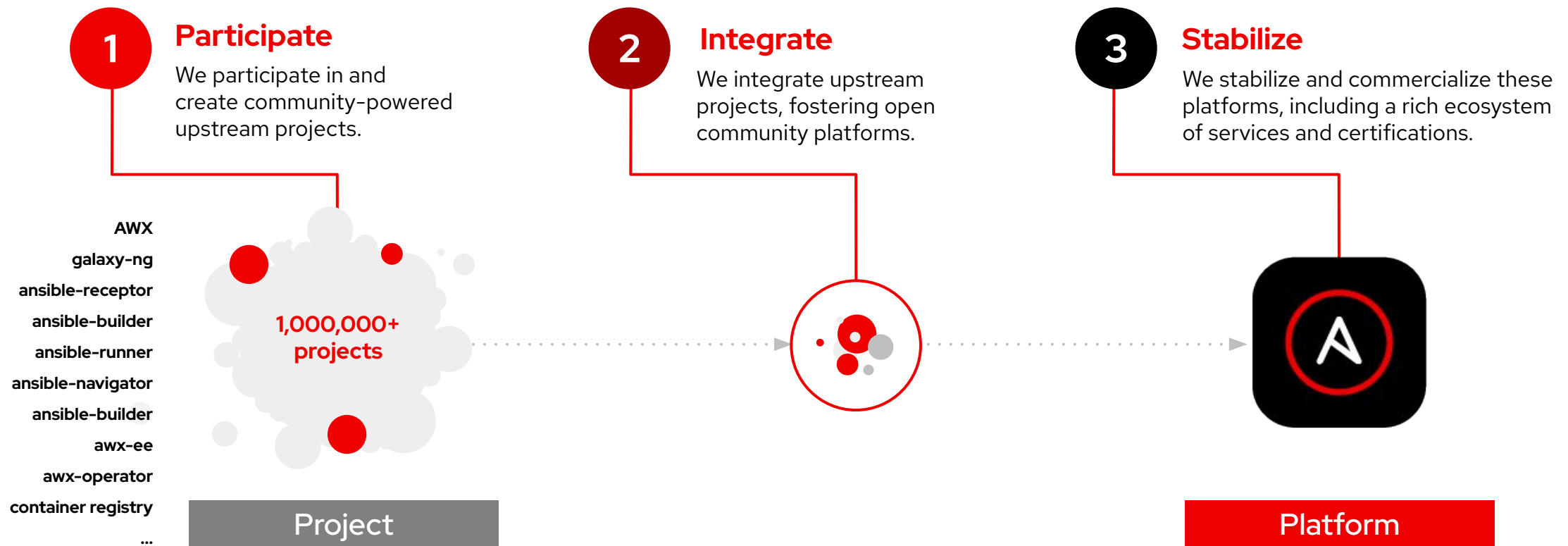


"What we wanted to do is have a **culture just truly obsessed with automation**, and automating every manual task we can get our hands on enabling our staff **to focus on higher-value work**"

Amir Aroonioe Mills
CIO
Discover Financial Services

The last mile

It takes more than code to empower technology



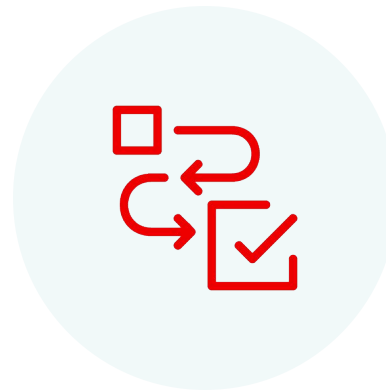
Automate in concert

It takes more than technology to move the business forward



Platform

Open source
Automation
Connected



Process

Agile
Continuous
Iterative



People

Collaborative
Transparent
Open





Whats next?



Evaluate your savings

redhat.com/savetime ▶



Increase your knowledge

ansible.com/get-started ▶



Start your automation adoption journey

ansible.com/contact-us ▶



Thank you

Red Hat is the world's leading provider of enterprise open source software solutions. Award-winning support, training, and consulting services make Red Hat a trusted adviser to the Fortune 500.



facebook.com/ansibleautomation



twitter.com/ansible



linkedin.com/company/ansible/



youtube.com/user/RedHatVideos